CAUTION: Many windows in older homes are painted with lead-based paint. Removal of old windows may disturb this paint. Proper precautions must be taken to minimize exposure to dust and debris. Consult state or local authorities and/or go to www.epa.gov/lead for more information.

WARNING: To ensure safety and security and help prevent property damage, including possible damage to your window or door, close and lock windows and doors any time they are not being used for venting on a nice day, and particularly during high winds or rain.

IMPORTANT NOTICE

Because all construction must anticipate some water infiltration, it is important that the wall system be designed and constructed to properly manage moisture. Pella Corporation is not responsible for claims or damages caused by anticipated and unanticipated water infiltration; deficiencies in building design, construction and maintenance; failure to install Pella products in accordance with Pella’s installation instructions; or the use of Pella products in wall systems which do not allow for proper management of moisture within the wall systems. The determination of the suitability of all building components, including the use of Pella products, as well as the design and installation of flashing and sealing systems are the responsibility of the Buyer or User, the architect, contractor, installer, or other construction professional and are not the responsibility of Pella.

Pella products should not be used in barrier wall systems which do not allow for proper management of moisture within the wall systems, such as barrier Exterior Insulation and Finish Systems (EIFS) (also known as synthetic stucco) or other non-water managed systems. Except in the states of California, New Mexico, Arizona, Nevada, Utah and Colorado, Pella makes no warranty of any kind on and assumes no responsibility for Pella windows and doors installed in barrier wall systems. In the states listed above, the installation of Pella Products in barrier wall or similar systems must be in accordance with Pella’s installation instructions. Product modifications that are not approved by Pella Corporation will void the warranty.

Care and Maintenance

Care and maintenance information is available by contacting your local Pella retailer. This information is also available at www.pella.com.

Cleaning Instructions

GLASS—Remove any protective film and labels and clean the glass, using a soft, clean, grit-free cloth and mild soap or detergent. Be sure to remove all liquid by wiping dry or use a clean squeegee.

FACTORY FINISHED PRODUCT: Pella product that has been prefinished with stain or paint from the factory requires no additional finishing. Clean the surface with mild soap and water.

PELLA® ALUMINUM CLAD OR IMPERVIA FRAMES: The interior and exterior frame and sash are protected with a tough factory finish. Clean this surface with mild soap and water. Stubborn stains and deposits may be removed with mineral spirits. DO NOT use abrasives. DO NOT scrape or use tools that might damage the surface.

ENCOMPASS BY PELLA®/THERMASHAPE BY PELLA®, PELLA® 350 SERIES AND PELLA® 250 SERIES WINDOWS FRAMES: The vinyl frame may be cleaned using the same method as the glass. For stubborn dirt, a “non-abrasive” cleaner such as Bon-Ami® or Soft Scrub® may be used. Do not use solvents such as mineral spirits, toluene, xylene, naphtha or muriatic acid as they can dull the finish, soften the vinyl and/or cause failure of the insulated unit seal. Keep door tracks clear of dirt and debris. Keep weep holes open and clear of obstructions.

DO NOT use abrasives. DO NOT scrape or use tools that might damage the surface.

Notice: DO NOT use inappropriate solvents or brickwash or cleaning chemicals. If you do, permanent damage can result and the product failure, loss or damage would not be covered by the Limited Warranty.

Interior Finish (Wood Windows)

Paint or finish immediately after installation.

If products cannot be finished immediately, cover with clear plastic to protect from dirt, damage and moisture. Remove any construction residue before finishing. Sand all wood surfaces lightly with 180 grit or finer sandpaper. DO NOT use steel wool. BE CAREFUL NOT TO SCRATCH THE GLASS. Remove sanding dust. Pella products must be finished per the below instructions; failure to follow these instructions voids the Limited Warranty.

Note: To maintain proper product performance do not paint, finish or remove the weatherstripping, mohair dust pads, gaskets or vinyl parts. Air and water leakage will result if these parts are removed. After finishing, allow venting windows and doors to dry completely before closing them. If paint, stain or finish gets on the weatherstripping, wipe it off immediately with a damp cloth.

Window Cleaning and Prep Instructions for Unfinished or Primed windows: Dry wipe dust from windows gently. Examine window for possible smudges or fingerprints made from normal handling or construction. To remove smudges, lightly wipe surface with warm water. Scuff sand with light grade sand paper or abrasive pad (220 grit or higher). Rinse surface with warm water. Let window surfaces dry completely before applying finish.

Finish the windows as soon as possible after installation.

• On casement and awnings, it is optional to paint, stain or finish the vertical and horizontal sash edges.
• On single-hungs and double-hungs, do not paint, stain or finish the vertical sash edges, any finish on the vertical sash edges may cause the sash to stick; it is optional to paint, stain or finish the horizontal sash edges.

Pella Corporation is not responsible for interior paint and stain finish imperfections for any product that is not factory-applied by Pella Corporation. For additional information on finishing see the Pella Owner’s Manual or go to www.pella.com.

The use of unapproved finishes, solvents or cleaning chemicals may cause adverse reactions with door materials. Pella will not be responsible for problems caused by the use of unapproved materials. If in doubt, contact your local retailer or representative.

Exterior Finish of Existing Frame (Pocket Replacement)

It is the responsibility of the homeowner, contractor or installer to ensure any exposed unfinished wood is covered or finished. Possible methods include, however are not limited to, covering with aluminum coil stock or painting.

For Casement Hardware Installation go to: www.installpella.com/trimaccessory/hardware.
**YOU WILL NEED TO SUPPLY:**
- Moisture resistant shims/spacers
- Fasteners (see nail fin anchor instructions and tables at the end of this booklet)
- Closed cell foam backer rod/sealant backer
- Pella® SmartFlash™ foil backed butyl window and door flashing tape or equivalent
- Low expansion, low pressure polyurethane insulating window and door foam sealant. **DO NOT** use high pressure or latex foams.
- Pella Window and Door Installation Sealant or equivalent high quality, multi-purpose sealant

**TOOLS REQUIRED:**
- Tape measure
- Level
- Square
- Hammer
- Stapler
- Scissors or utility knife
- Small flat blade screwdriver
- Sealant Gun
- Screw Gun with a Phillips Driver bit
- 1/8” Allen wrench

*Other construction materials may be required. Read and understand the instructions and inspect the wall conditions before you begin.*

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**TWO OR MORE PEOPLE WILL BE REQUIRED FOR THE WINDOW INSTALLATION.**
**STORE WINDOWS IN UPRIGHT POSITION, OUT OF DIRECT SUNLIGHT.**

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**PREPARING FOR INSTALLATION**

A. **Remove plastic wrap and cardboard packaging from the window.** Do not cut checkrail bands (if present) or remove plastic or foam shipping spacers located between the window sash and frame. **DO NOT** open the window until it is securely fastened.

B. **Inspect the product for any damage** such as cracks, dents or scratches. **DO NOT** install damaged windows.

C. **Remove screens and hardware** (if necessary). Label them and set aside in a protected area.

**Windows with Half Screens:**

From the exterior, pull one side of the screen near the shipping clips until the clips disengage from the frame. Rotate the shipping clips toward the exterior of the screen until they snap free from the screen.

Half screens of some vinyl windows can be removed from the interior.

Before installation, remove dirt and debris from all surfaces of the opening.

D. **Read the entire instruction before proceeding.**

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These instructions were developed and tested for use with wall systems designed to manage water. **These instructions are not to be used with any other construction methods or window frame types.** Installation instructions for use with other construction methods or frame types may be obtained from Pella® Corporation, your local Pella retailer or [www.installpella.com](http://www.installpella.com). Building designs, construction methods, building materials, and site conditions unique to your project may require an installation method different from these instructions and/or additional care. Determining the appropriate installation method is the responsibility of you, your architect, or construction professional.

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Always read the Limited Warranty before purchasing or installing Pella® products. By installing this product, you are acknowledging that this Limited Warranty is part of the terms of the sale. Failure to comply with all Pella installation and maintenance instructions may void your Pella product warranty. See written Limited Warranty for details, including exceptions and limitations at [pella.com/warranty](http://pella.com/warranty), or contact Pella Customer Service at 877-473-5527.
1 PREPARE THE OPENING

REMEMBER TO USE APPROPRIATE PERSONAL PROTECTIVE EQUIPMENT.

A. **Clean the opening.** Ensure it is dry and free from dirt, oil and debris.

B. **Apply water resistant coating** to the masonry. Extend the coating into the opening on all four sides. The water resistant coating may be a self-adhered sheet membrane (SASM) or a liquid applied flashing. Ensure continuity between the water resistant coating in the opening and the rest of the wall surface. SASM’s must be overlapped in a water shed fashion. Apply all water resistant coatings according to the manufacturer’s directions.

C. **Measure the width and height of the opening.** The new window must be at least 1/2” to 3/4” smaller than this measurement.

D. **Confirm the opening is plumb, level and square.**

E. **Install and level sill shims.** Place 1” wide x 1/4” to 3/8” thick shims 1/2” from each side. Keep shims back 1/2” from interior face of window. Place additional shims under each mullion and sliding window interlocker. For vinyl windows, add shims so maximum spacing is 18”.

F. **Attach or set shims in adhesive sealant** to prevent movement after they are level. *Note: Improper placement of shims may result in bowing the bottom of the window.*

2 PREPARE THE WINDOW

FRAME SCREW INSTALLATION

A. **Drill pilot holes** (if necessary) in the new window frame. *See the anchoring instructions at the end of this booklet.*

*Note: WHERE POSSIBLE, USE FRAME SCREWS (NOT CLIPS) AT THE SILL TO AVOID PENETRATING THE INTERIOR SEAL.*
2 PREPARE THE WINDOW (continued)

CLIP INSTALLATION
C. Pre-bend clips if anchors will be installed into the interior wall surface.
D. Secure clips to the window frame:
Pella® Impervia® and Pella® 350 Series:
E. Slide clips into the frame grooves. See the anchor spacing instructions at
the end of this booklet.
F. Secure the clips to the frame. Use a small piece of flashing tape to
prevent the clips from sliding out of place (Pella Impervia). Pella® 350
Series - Drive two #8x1/2" pan head screws (provided) into the first row
of pre-punched holes in the clip (All Pella® 350 Series head and jambs
except sliding windows. Do not install screws at the sill.)

A. Insert the window in the opening. Check to
make sure the distance from the interior of
the new window to the interior of the wall is
consistent all around the window.
B. Place sealant under each clip
C. Place shims and begin driving screws
at each predrilled hole in the window frame or
through each clip. Install masonry screws at
least 2" from wall edge.
Add additional shims at the ends of meeting
rails and as necessary to ensure even reveal
between the frame and sashes.
Refer to the anchoring instructions at the
end of this booklet.

Note: Keep shims 1/2" from the interior
surface of the window to allow for a
continuous interior seal and 1/2" from the
exterior surface of the window to allow for
exterior backer rod and sealant.
D. Cut the checkrail band at each jamb and
remove. Tilt the sashes to remove checkrail
clips. (If applicable)
Pella® Lifestyle Series Dual-Pane only: Push
the remaining tails of the band into the
jambliner holes.
E. Check for plumb, level, square
and window operation. Make any necessary
adjustments to shims and finish installing
frame screws or clip anchors.
F. Adjust the screw jacks (if applicable) with
a screwdriver. Turn clockwise to move the
frame toward the sash.
Tilt the lower sash inward to locate the jamb
jacks in the interior balance channel near
the checkrail.

G. Install interior sealant. Refer to the interior
sealant instructions at the end of this
booklet. Use additional sealant around clips
to prevent air and water infiltration.
H. Install exterior sealant between the window
frame and the finished wall material. Refer
to the exterior sealant instructions at the
end of this booklet.

Alternatively, it is acceptable to use
two #6 x 5/8" screws through the
clip with the clip on its back and not
engaged in the fin groove.

Architect Series® (850) and Pella® Lifestyle Dual-Pane Series:
G. Install the clips into the fin grooves. Start one corner of the clip in the fin
groove. Tap the corner into the fin groove with a hammer, then continue
to tap the other corner until the clip is locked into the groove.
H. Secure the clips to the frame. Drive one #8 x 5/8" screw through the
slotted hole in the center of the clip.
PLACE FRAME SCREWS OR CLIPS AT THE LOCATIONS INDICATED

ARCHITECT SERIES® (850) AND PELLA® LIFESTYLE SERIES WINDOW ANCHOR SPACING INSTRUCTIONS

<table>
<thead>
<tr>
<th>Product</th>
<th>Edge Spacing (E)</th>
<th>Max. Intermediate Spacing (S)</th>
<th>First Mullion Anchor (M1)</th>
<th>Second Mullion Anchor (M2)</th>
<th>Fastener</th>
<th>Special Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Casement/ Awning</td>
<td>6&quot;</td>
<td>16&quot;</td>
<td>3&quot;</td>
<td>6&quot;</td>
<td>#8 x 3&quot; Finish Screw</td>
<td>For windows with integrated Rolscreen® retractable screen, drive jamb screws at each factory pre-punched hole in the jamb liner. Add fasteners as necessary, driving the head past flush of the jamb liner. Avoid Rolscreen components in the head and sill.</td>
</tr>
<tr>
<td>Double- or Single-Hung</td>
<td>6&quot;</td>
<td>16&quot;</td>
<td>3&quot;</td>
<td>6&quot;</td>
<td>#8 x 3&quot; Finish Screw</td>
<td></td>
</tr>
<tr>
<td>Fixed Frame</td>
<td>6&quot;</td>
<td>16&quot;</td>
<td>3&quot;</td>
<td>6&quot;</td>
<td>#8 x 3&quot; Finish Screw</td>
<td></td>
</tr>
<tr>
<td>Monumental DH &gt; 54&quot; x 96&quot;</td>
<td>6&quot; (head)</td>
<td>16&quot; (head)</td>
<td>3&quot; *</td>
<td>6&quot; *</td>
<td>#8 x 3&quot; Screw</td>
<td>Remove sashes and jamb liners. Drive 1 screw though each jamb liner support clip (top, bottom, checkrail and center of each sash). Drive 2 additional screws through the frame (or secure clips) 3&quot; above and below the checkrail on each jamb. Drive additional screws through the frame (or secure clips) centered between each jamb liner support clip.</td>
</tr>
</tbody>
</table>

* M1 anchor required if design pressure exceeds 20 psf.
** For light gauge steel framing, use #10 self-drilling/self-tapping screws; For concrete or masonry, use 3/16" masonry screws with 1-1/4" minimum embedment.

1/8" Pilot Hole Locations

- Casement/Awning
- Lifestyle Series Double-Hung
- Architect Series Double-Hung
- Monumental-Hung

Note: Standard performance only. Additional anchoring may be required for performance upgrade, impact resistant products or to comply with local building code requirements.
PELLA® IMPERVIA® WINDOW ANCHOR SPACING INSTRUCTIONS

<table>
<thead>
<tr>
<th>Product</th>
<th>Edge Spacing (E)</th>
<th>Max. Intermediate Spacing (S)</th>
<th>First Mullion Anchor (M1)</th>
<th>Second Mullion Anchor (M2)</th>
<th>Fastener</th>
<th>Special Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Casement / Awning</td>
<td>6&quot;</td>
<td>16&quot;</td>
<td>None</td>
<td>6&quot;</td>
<td>#8 x 2&quot; Pan Head (Provided)</td>
<td>Head and Sill anchors not required when frame width is less than 42&quot;</td>
</tr>
<tr>
<td>Single-Hung / Sliding Window</td>
<td>6&quot;</td>
<td>16&quot;</td>
<td>None</td>
<td>6&quot;</td>
<td>#8 x 2-1/2&quot; Pan Head (Provided)</td>
<td>Do not use Frame screws through the sill</td>
</tr>
<tr>
<td>Double-Hung</td>
<td>6&quot; (head)</td>
<td>16&quot;</td>
<td>None</td>
<td>6&quot;</td>
<td>#8 x 2-1/2&quot; Pan Head (Provided)</td>
<td>Sill frame screw anchors are not required</td>
</tr>
<tr>
<td>Fixed Frame</td>
<td>6&quot;</td>
<td>16&quot;</td>
<td>None</td>
<td>6&quot;</td>
<td>#8 x 2-1/2&quot; Pan Head (Provided)</td>
<td></td>
</tr>
</tbody>
</table>

* Use Factory Drilled installation holes if present.

** For light gauge steel framing, use #10 self-drilling/self-tapping screws; for concrete or masonry, use 3/16" masonry screws with 1-1/4" minimum embedment. Install hole plugs after driving screws.

PELLA® 350 SERIES WINDOW ANCHOR SPACING INSTRUCTIONS

** If an Interior Frame Cover has a “Quick Release Band” around the cover; pull the band to help remove the cover.

** Use Factory Drilled installation holes if present.

** For light gauge steel framing, use #10 self-drilling/self-tapping screws; for concrete or masonry, use 3/16" masonry screws with 1-1/4" minimum embedment. Install hole plugs after driving screws.

Block Frame and Renovation® / Precision Fit® Windows Anchor Instructions

Note: Standard performance only. Additional anchoring may be required for performance upgrade, impact resistant products or to comply with local building code requirements.
ENCOMPASS BY PELLA®/THERMASTAR BY PELLA® / PELLA® 250 SERIES WINDOW ANCHOR SPACING INSTRUCTIONS

**Note:** Standard performance only. Additional anchoring may be required for performance upgrade, impact resistant products or to comply with local building code requirements.

### 250 SERIES

**Product** | **Edge Spacing (E)** | **Max. Intermediate Spacing (S)** | **First Mullion Anchor (M1)** | **Second Mullion Anchor (M2)** | **Fastener** | **Special Notes**
--- | --- | --- | --- | --- | --- | ---
Sliding Window (East and West) | 6” | 16” | 3”/centered | 8”/none | #8 x 1-1/4” Pan Head (provided) | Use M1 and M2 spacing for screws at head of meeting rail. Center 1 clip below the meeting rail.
Single-Hung (West) | 6” | 16” | 3” | 6” | #8 x 2-1/2” Pan Head (provided) | Use M1 and M2 spacing for screws at the head only with Mullions.
Single- and Double-Hung (East) | Factory Pre-Drilled** | 4” | 8” | #10 x 2” Pan Head (provided) | High Performance DH: (3) #8 x 2” jamb frame screws, 4” apart at checkrails. Use (4) #8 x 2” screws at head mullion ends and 4 clips at sill mullion ends 3” and 6” from mullion. Use self-adhesive spacer at all installation holes for ≥ PG50 Performance Installs.
Casement/Awning and Fixed | 4” | 16” | 4” | none | #8 x 3” Pan Head (provided) Use clips at the sill at Mullions and centered under fixed casements in 3-wide combinations.

**All venting products:** Head and sill anchors are required on composites only.

* Use Factory Drilled installation holes if present.
** For DH & SH units >62” tall add 2 screws per jamb, midway between top and bottom pre-drilled holes.
*** For light gauge steel framing, use #10 self-drilling/self-tapping screws; for concrete or masonry, use 3/16” masonry screws with 1-1/4” minimum embedment.

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### ENCOMPASS BY PELLA / THERMASTAR BY PELLA

**Double-, Single-Hung and Sliding Window**

- **Single Hung (West)**
  - **Plug**
  - Before drilling jamb installation holes, pull out the bottom of the take-out clip on each jam.
- **Balance hook and guide**
  - Raise the sash until the balance engages the take-out clips. Slide the sash all the way to one side and pull out the opposite side. Carefully set the sash aside.
- **Clip Installation for Mullions**
  - Drill (2) 5/32” holes and install (2) #10 x 1-1/2” screws per clip.

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**Casement/Awning and Fixed**

- **Open venting windows to access screw holes. Loosen the tie bar guides and remove the tie bar to access screw holes (if necessary).**
- **Remove fixed window glazing beads before drilling installation holes. (West)**

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**Pilot Hole Locations and Sizes**

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**250 Series DH PG50 ONLY:** Add additional clip at center of Mullion at sill only. Install hole plugs/caps after driving screws. Replace all covers, fillers and tracks removed earlier.

**250 Series 1” Structural Mulls:** Use (4) #10 x 2” screws in each end anchor

**250 Series 1/2” Mulls:** Use Attachment Clips at sill spaced 3” and 6” from mullion.

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Interior Sealant Instructions

**CAUTION:** Use low pressure polyurethane window and door insulating foams. Follow the directions on the can. Do not use high pressure or latex foams.

A. Insert the nozzle or straw between the rough opening and window frame. This can be done from the interior or exterior.

B. Place a 1" deep bead of foam approx. 1" from the interior of the frame to allow for expansion. Do not fill the entire depth of the rough opening cavity.

   **Note:** Apply foam between the frame and rough opening, NOT between jamb extensions and the rough opening.

C. To ensure a continuous interior seal, apply sealant over the interior surface of any shims or clips that interrupt the foam seal.

   **Backer rod** (as necessary) and sealant can be used in place of the low expansion foam to create the interior seal. However, foam has greater insulating properties. Fiberglass batt or similar insulation is not recommended as it can absorb water and does not act as an air seal.

For windows set against drywall return or wood interior stops:

D. **Apply a corner bead of sealant** where the frame and drywall return or stop meet. This sealant covers any gaps and creates a smooth transition between materials.

   **Note:** Use a low odor, paintable sealant such as Pella Window and Door Installation Sealant.

   Re-check window operation and remove shipping spacers after foam installation. Excess foam may be removed with a serrated knife after it cures.

Exterior Sealant Instructions

**CAUTION:** Use a high quality, multi-purpose exterior sealant such as Pella Window and Door Installation Sealant. Follow the directions on the cartridge.

A. If the space between the new window frame and the opening is greater than 1/4", go to step (B)

   If less than 1/4" or if the frame does not project past an exterior stop (Figure 1), skip to step (C).

B. Insert **backer rod** 3/8" deep in the space around the window.

C. Apply a continuous bead of sealant where the new frame contacts the exterior stop (Figure 1) or between the frame and the opening (Figures 2, 3 and 4). Continue the seal across the bottom of the sill adapter (if applicable). Do not block weep holes.

   **Note:** For full frame replacement in brick or siding, where the wall is designed to manage water do not leave gaps or weeps in the exterior sealant. For pocket replacement, if weep holes are not present in the sill adapter and the existing sill slopes to the exterior, leave weep gaps in the sealant (Figure 5).