SERVICE INSTRUCTION

Sill Track Replacement–Sliding Window

These instructions apply to:

Centera by Pella™ 02/2007 - 2011
ThermaStar by Pella® 2003 - 01/2022
Encompass by Pella® 02/2008 - Current

Tools Required:

- Block of wood
- Stiff-bladed putty knife
- Hammer

Supplies Needed:

- Length of processed sill track (Specify window, model, width, and color)



Two or more people will be required for the following instruction!

Note: Remember to work safely while doing any maintenance or repair. This includes wearing safety glasses and using safe work practices. Make sure your work area is unobstructed and clear of window coverings, etc..

1 Replacing The Sill Track:

A. Unlock the window and slide the operating sash panel to the fully open position.

Note: Insure that the sash has cleared the anti-lift clips located at the top of the frame.



B. Grasp the sash with both hands and lift up and out of the bottom track.



C. Locate the sill track in the bottom, inside channel of the window.

CAUTION!
Sash may be heavy.





D. Insert a stiff-bladed putty knife between the interior of the frame and the sill track and pry upwards to start removal.

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1 Replacing The Sill Track (continued):

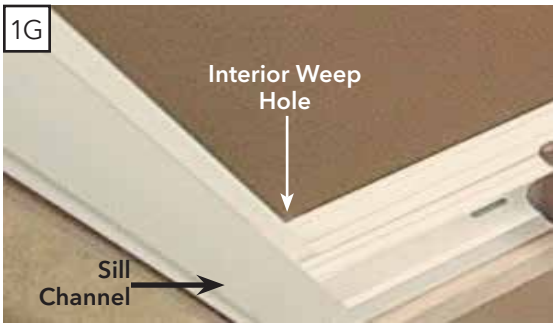
E. Grab hold of the sill track and pull upwards to complete the removal of the track.

F. Vacuum out any debris and thoroughly clean the sill channel with warm soapy water prior to installing the new sill track.



G. Flush out the weep system by pouring a few quarts of rinse water into the sill channel. The water should drain readily to the exterior.

H. Place the new sill track into the sill channel.



I. Starting at one end and continuing along the entire length, push the sill track down to snap-it-into-place.



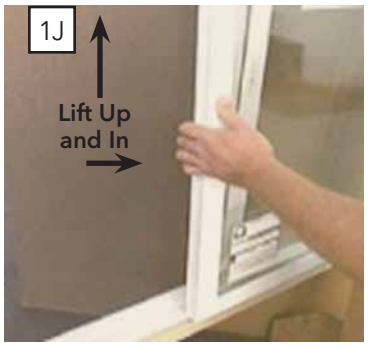
Note: Be sure that both the interior and exterior sides of the sill track are snapped in fully. Lightly tapping a block of wood with a hammer along the entire length will help.

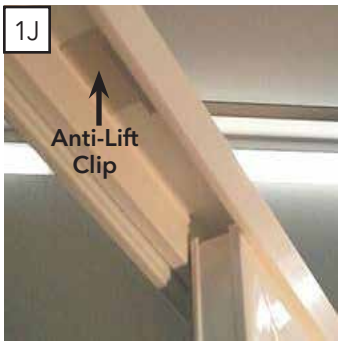


J. Re-install the sash by inserting the top of the sash up into the top track. Make sure the sash clears the anti-lift clips. Insert the bottom of the sash into the bottom track.

Note: When re-installing the sash, be sure to insert the panel into the frame in the fully open position so that it clears the anti-lift clips.

K. Close and lock the sash a few times to ensure proper operation.





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