VINYL WINDOWS AND DOORS

Manufactured by Pella Corporation **Questions? Call 1 (800) 374-4758**

SERVICE INSTRUCTION

Roller Replacement—Sliding Patio Door

These instructions apply to:

Pella® 150 Series 02/2020 - Current
Centera by Pella™ 02/2007 - 02/2012
ThermaStar by Pella® 2003 - 03/2021
Encompass by Pella™ 02/2008 - Current

Tools Required:

- Flat-head screwdriver or Allen wrench

Supplies Needed:

- Patio door tandem roller assembly



NOTE: Two or more people will be required for the following instruction!

Note: Remember to work safely while doing any maintenance or repair. This includes wearing safety glasses and using safe work practices. Make sure your work area is unobstructed and clear of window coverings, etc.

1 Replacing The Roller:

A. Unlock and open the sliding door panel. Grasp the sliding door panel with both hands, then lift up and pull the bottom of the sliding door panel out of the lower track. Once the sliding door panel is free from the lower track, pull down to remove it from the upper channel.

CAUTION!
Door Panel may be heavy.

1A



B. Lay the panel on its side. Remove the tandem rollers by removing the silver screw only.

1B



C. Remove the tandem rollers from the slot.

1C



1 Replacing The Roller (Continued):

D. While holding the new tandem rollers into place, insert the silver screw.

1D



E. Re-install the door panel. Place the sliding door panel into the door frame by lifting the panel into the upper channel and then lowering it into the lower track.

CAUTION!
Door Panel may be heavy.

1E



F. Close the panel to within 1/4" of the lock jamb. Check that the distance from the lock jamb to the vent panel is equal at the top and bottom. If it is not equal, adjust the roller height. Adjust each roller independently, (clockwise to raise the panel and counter-clockwise to lower the panel), until the panel to the lock jamb dimension is the same at both the top and bottom.

G. Check for smooth operation by opening and closing the door.

1F

