VINYL WINDOWS AND DOORS

Manufactured by Pella Corporation

Questions? Call 1 (800) 374-4758

SERVICE INSTRUCTION

Blind or Shade Handle Operator Magnet Realignment

1 Align Magnets of Raise and Lower Handle:

IMPORTANT NOTICE: ***The blind/shade operator system consists of a set of handle magnets and another set of magnets inside the glass assembly. The two magnet sets must be properly aligned or the system will not have enough strength for reliable operation. Moving the handle abruptly could cause the magnets to be disengaged, leaving the blinds unresponsive.***

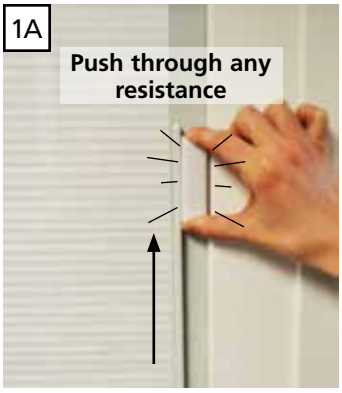
These magnet alignment steps apply to the raise and lower handle on doors with blinds or shades. The raise and lower handle is the bottom handle on doors with blinds and the only handle on doors with shades.





A. Raise the handle to the top of the track so the blind/shade goes down to the completely lowered position. Push through any resistance near the top until the handle meets the stop at the top of the track. This may reset the handle for proper blind/shade raise and lower operation.





Note: An audible "pop" when pushing through the resistance is an indication the handle magnets are back in alignment with the blind/shade.

B. Test to confirm the handle is engaged; slowly operate the handle up and down over the full range of motion. If the handle stays engaged while completely raising and lowering the blind/shade, the process is complete. If handle disengages, proceed to steps C – F.

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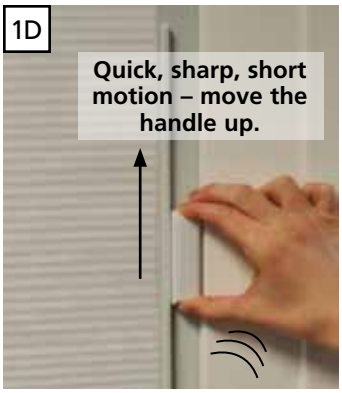
1 Align Magnets of Raise and Lower Handle (continued):

C. Raise the handle to the top of the track and then very slowly lower the handle; when the blind/shade is raised approximately 1/3 to 1/2 of the way up, the handle will disengage (come loose from the magnets, which is expected at this point).

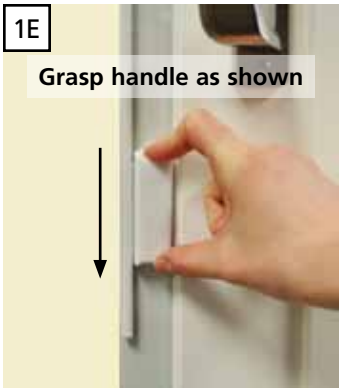
D. When the handle disengages; use a very quick, sharp, short motion to move the handle up **(approximately 6")** until a popping sound is heard indicating the magnets have re-engaged. **Do not let the handle hit the top track stop while making the quick, sharp motion.** At this point the handle will be re-engaged or the handle will be above the magnets.

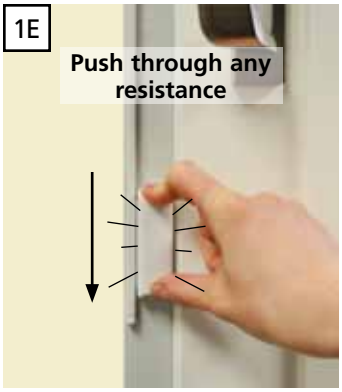
Move the handle up until it reaches the top track stop.





E. Now gently and slowly move the handle completely down the track to raise the blind/shade all the way, (push through any resistance near the bottom of the track), continue moving the handle down until it meets the lower stop.





Note: When pushing through the resistance near the lower stop, you may feel, see and hear the handle re-engage the magnets.

F. After the handle is engaged, slowly operate the handle up and down over the full range of motion.

G. Repeat C- F as needed until handle is re-engaged.

TIP: DO NOT Move the raise and lower handle abruptly! Moving the handle abruptly can cause the magnets to be disengaged, leaving the blinds unresponsive.

2 Align Blind Tilt Operator Handle Magnets:

A. Top handle; Slide the handle all the way to the bottom of the guide track. Push through any resistance as this will reset the handle for proper shade tilt operation.

