Pella Service Parts Catalog

Vinyl Windows and Doors by Pella®
250 Series
Double- and Single-Hung Windows

1/2014 - Current

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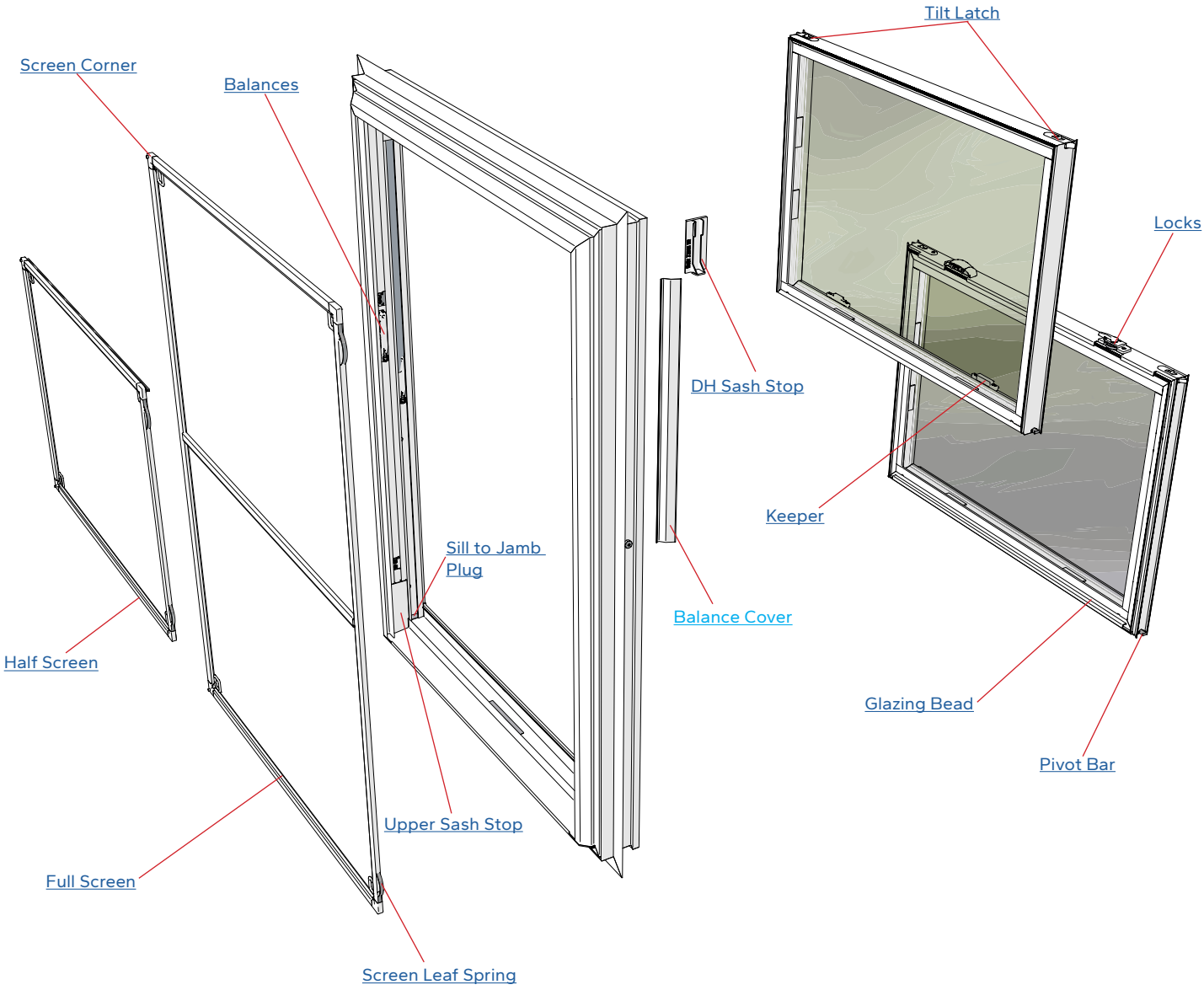
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For installation accessories including screws and screw hole covers, mullion/joining parts and covers. Please see the Install Accessories Catalog, located under the 'Sales Tools' tab on PERL.

Rev. 08/21/2025

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250 Series Double-Hung Window, 2014 - Current

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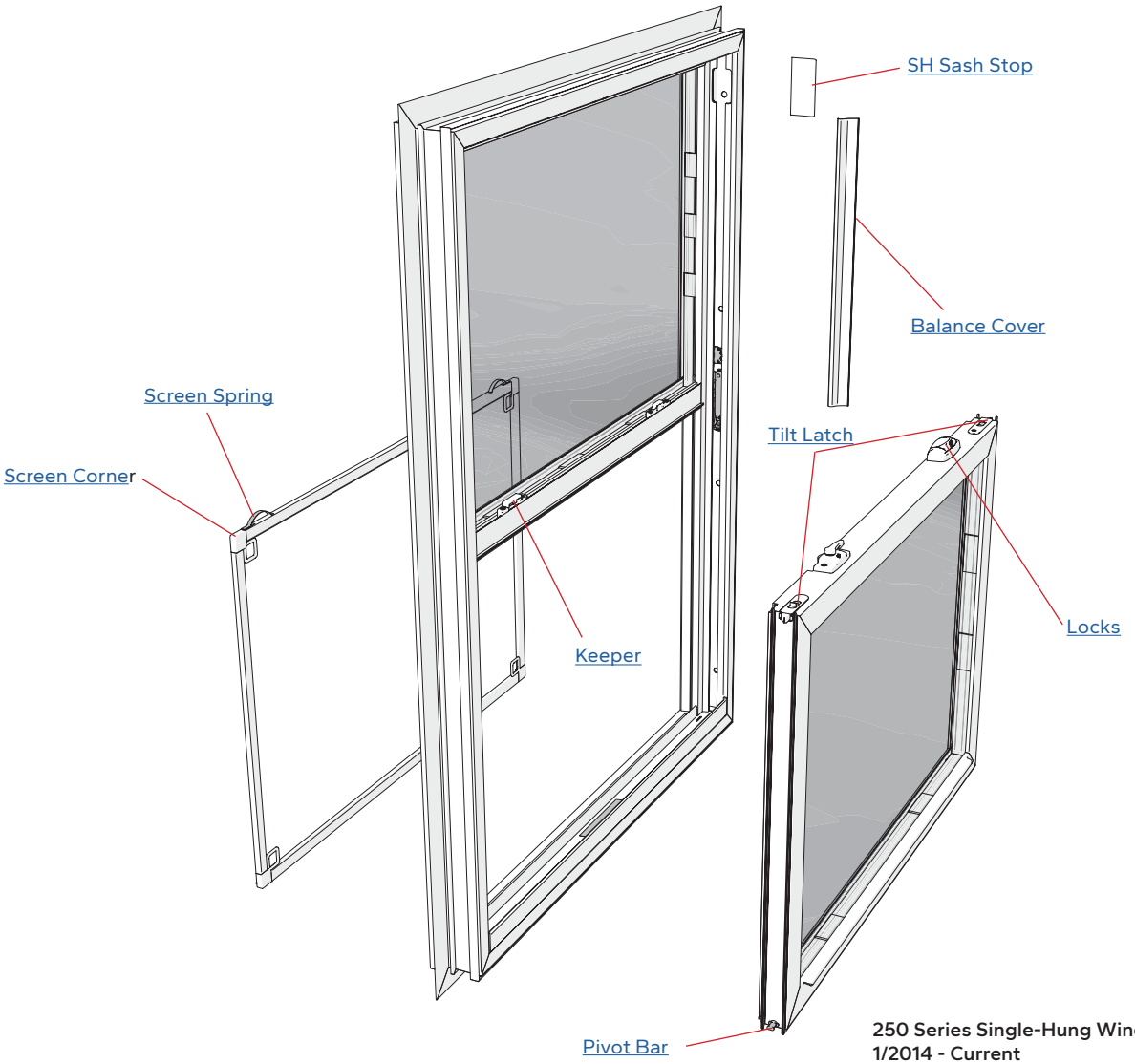


250 Series Double-Hung Window
01/2014 - Current

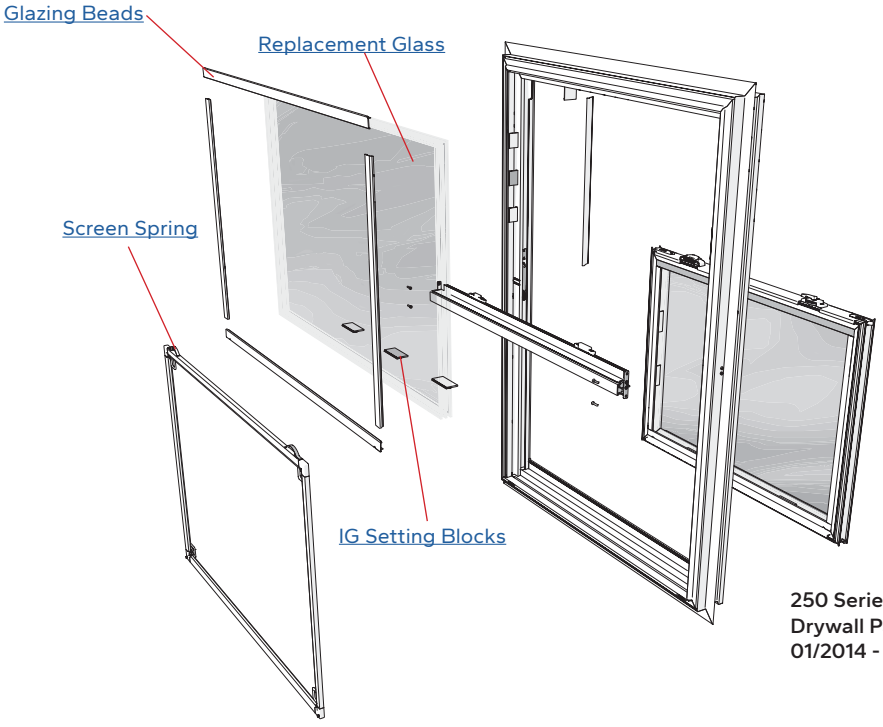
Identifying a 250 Series Double-Hung or Single-Hung window:
250 Series uses constant force, coil spring balances and balance covers, 350 Series uses block and tackle balances. Encompass and ThemaStar also use constant force balances, but do not include balance covers. The sash corner welds of 350 Series are ground flush, sanded and polished smooth, 250 Series, Encompass and ThermaStar are not.

Vinyl Windows and Doors Manufactured by Pella®
250 Series Single-Hung Window, 2014 - Current

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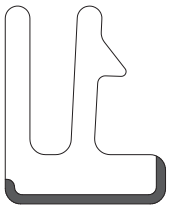
250 Series Single-Hung Window
1/2014 - Current



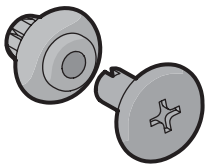
250 Series Single-Hung Window
Drywall Pass-Through
01/2014 - Current

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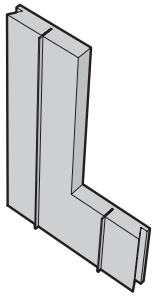
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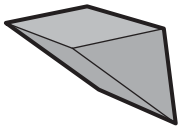
	Part Number	Catalog Category	Catalog Subcategory
Accessory Groove Filler - Black, 96" (10) - Brown, 96" (10)	 V989111 V989112		



Enc/250 Jamb Adjuster - Qty 2 Also called a 'Jamb Jack', used to adjust the fit of the unit when installing in a wall opening. 01/2014 - Current	V615615	Vinyl Replacement Parts - Multi Brand	SW/SH/DH/ Misc Parts



Enc/250 High Performance Dust Plug - Qty 2 Each set contains both Left and Right plugs 'L' shaped Pile weatherstrip pad with clear fins. Self-adhesive on backing paper. 01/2014 - Current	V980013	Vinyl Replacement Parts - Multi Brand	SW/SH/DH/ Misc Parts

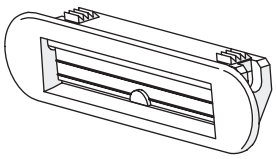


Sill to Jamb Plug - White, Qty 2 - Almond, Qty 2 - Fossil, Qty 2 Angled foam plug, fits in the bottom corners of the frame (Sill to Jamb) to improve sash seal when closed. Foam plug is white in color for White and gray for Almond and Fossil. 01/2014 - Current	 V985060 V985061 V987478	Pella 250 Series Vinyl	Miscellaneous Frame/Sash Parts

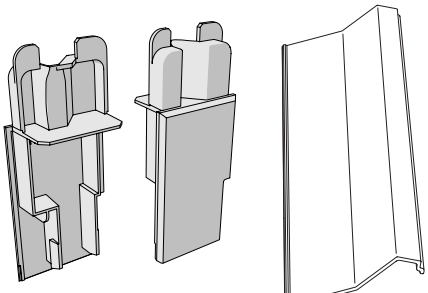
Replacement Weatherstrip Pkg. - White, 480" - Gray, 480" .3" Pile weatherstrip with a single clear fin running through the center. One package is intended to replace all perimeter weatherstrip on a single unit. 01/2014 - Current	 V985564 V985565	Pella 250 Series Vinyl	Miscellaneous Frame/Sash Parts

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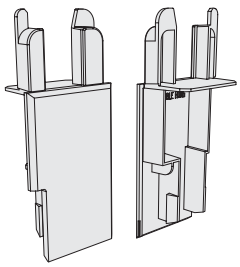
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	Part Number	Catalog Category	Catalog Subcategory
Enc/250 Weep Cover (Qty 10)		Vinyl Replacement Parts - Multi Brand	SW/SH/DH/ Misc Parts
- White	V982101		
- Almond	V982102		
Prevents wind, insects or debris from entering the weep holes, two are needed per unit,10 are provided in each package.			
01/2014 - Current			
250 Weep Cover (Qty 10)			
- Brown	V986914		
- Tan	V986915		
- Fossil	V986916		
- Black	V986917		
- Poplar White	V986918		
- Portobello	V986919		
- Morning Sky Gray	V986920		
- Hartford Green	V986921		
- Brick Red	V986922		
09/2017 - Current			



Lower Sash Stops

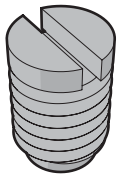


Upper Sash Stops

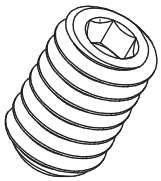
	PQM location	Reqd. Info
Balance Pocket Cover Set -Includes a set of 2 balance pocket covers, LH and RH Lower Sash Stops, and LH and RH Upper Sash Stops. Balance pocket covers will need trimmed to size. Sash stops replace all earlier vintage stops.	Frame Service Items	Frame Height, Interior Color
01/2014-Current		

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Balance Friction Screw
01/2014 - 08/2025

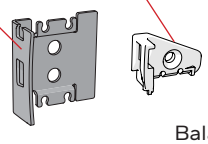


Balance Friction Screw
08/2025 - Current

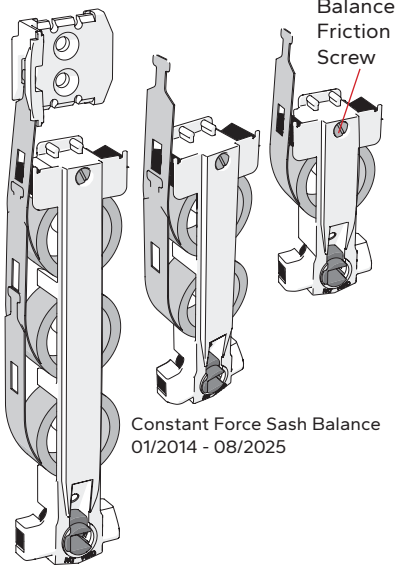
	Part Number	Catalog Category	Catalog Subcategory
Balance Friction Screw –Qty 50 (25 of each vintage) Adjusts balance speed/assistance when opening/closing the sash. See service instructions to determine which part to use. 01/2014- 08/2025 (Qty 25) 08/2025- Current (Qty 25)	V985576	Pella 250 Series Vinyl	Single Hung/ Double Hung Balances
Constant Force Sash Balance 01/2014 - 08/2025 (No Longer Available)	V985---	Pella 250 Series Vinyl	Single Hung/ Double Hung Balances
08/2025 - Current Replaces previous vintage Changing to the newer design balance requires replacing sash pivot bars to latest vintage.	V9898--		

Aluminum Balance Mounting Clip
1/2014 - 9/2014

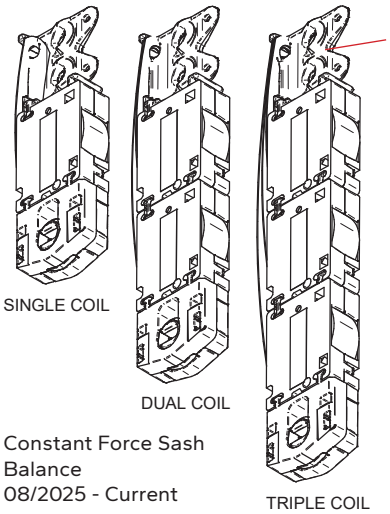
Balance Mounting Clip, 9/2014 - 08/2025 replaces earlier vintage



Balance Friction Screw



Constant Force Sash Balance
01/2014 - 08/2025



SINGLE COIL

DUAL COIL

TRIPLE COIL

Constant Force Sash Balance
08/2025 - Current

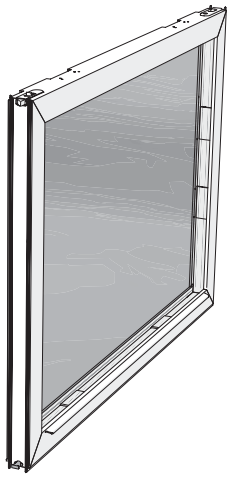
All replacement balances include a two hole mounting clip, including instances where the factory installed balance has a single hole mounting clip. Replacement parts may appear slightly different than original factory parts. See service instructions for details.

Constant Force Balance 08/2025 - Current

BUFFERED SASH WEIGHT (LBS.)				SERVICE BALANCE PART NO.
>	0	≤	6.999	V989843
>	6.999	≤	8.999	V989844
>	8.999	≤	10.999	V989845
>	10.999	≤	12.999	V989846
>	12.999	≤	14.999	V989847
>	14.999	≤	16.999	V989848
>	16.999	≤	18.999	V989849
>	18.999	≤	20.999	V989850
>	20.999	≤	22.999	V989851
>	22.999	≤	24.999	V989852
>	24.999	≤	26.999	V989853
>	26.999	≤	28.999	V989854
>	28.999	≤	30.999	V989855
>	30.999	≤	32.999	V989856
>	32.999	≤	34.999	V989857
>	34.999	≤	36.999	V989858
>	36.999	≤	38.999	V989859
>	38.999	≤	40.999	V989860
>	40.999	≤	42.999	V989861
>	42.999	≤	44.999	V989862
>	44.999	≤	46.999	V989863
>	46.999	≤	48.999	V989864
>	48.999	≤	50.999	V989865
>	50.999	≤	52.999	V989866
>	52.999	≤	54.999	V989867
>	54.999	≤	56.999	V989868
>	56.999	≤	58.999	V989869
>	58.999	≤	60.999	V989870

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Glazing Stop
for Curved Windows



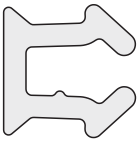
11/16" IG



3/4" IG



1" TRIPLE PANE IG



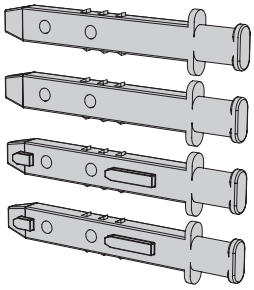
Glazing Bead
Pocket Filler

	PQM location	Reqd. Info
Replacement Insulating Glass Glazing tape is required to re-glaze any sash. Replacement of setting blocks and glazing bead may also be required. 01/2014 - Current	Sash / Panel Service Items	Frame Width/Height, Glazing, Grilles, Exterior Material Finish (Painted or Laminated)
Replacement Sash Includes entire sash with glass and glazing beads and weatherstrip. 01/2014 - Current	Sash / Panel Service Items	Frame Width/Height, Glazing, Interior Color, Exterior Color, Grilles, Exterior Material Finish (Painted or Laminated)
Glazing Bead Set 01/2014 - Current	Sash/Panel Service Items	Frame Width/Height, Glazing, Interior Color, Exterior Color, Exterior Material Finish (Painted or Laminated)
Glazing Bead Pocket Filler —Black, 96" (10) —Brown, 96" (10)	 V989109 V989110	

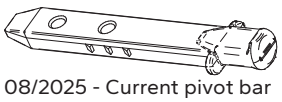
	Part Number	Catalog Category	Catalog Subcategory
Enc, 250 Glazing Tape —25 ft roll —150 ft roll 01/2014 - Current	 V615336 V980186	Vinyl Replacement Parts - Multi Brand	Miscellaneous Parts
250 Series IG Setting Blocks —Qty 12 —Qty 40 01/2014 - Current	 V985108 V989658	Pella 250 Series Vinyl	Miscellaneous Frame/Sash Parts
Vinyl Touch Up Paint —Tan —Fossil —Poplar White —Portobello —Morning Sky Gray —Hartford Green —Brick Red 2018 - 01/2024	No Longer Available	Touchup Paint / Stain	Touch-up Ext Paint
Vinyl Touch Up Paint —Brown —Black 2018 - 2023	No Longer Available	Touchup Paint / Stain	Touch-up Ext Paint
Laminated Vinyl Touchup Pen —Black —Brown 2023 - Current	 V989107 V989108	Touchup Paint / Stain	Touch-up Ext Paint

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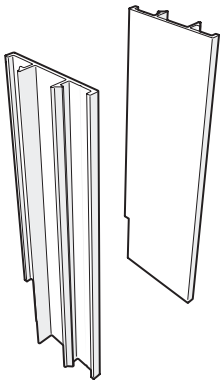
1/2014 - 08/ 2025 pivot bars



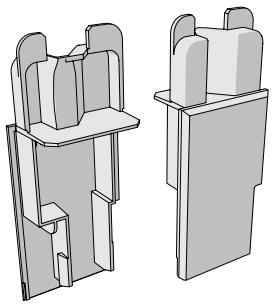
08/2025 - Current pivot bar

	Part Number	Catalog Category	Catalog Subcategory
DH/SH Pivot Bar Kit Qty- 8, Includes instructions Replaces earlier vintages, see service instructions to determine which part to use. Vintage of sash balance needs to match pivot bars to function properly. 01/2014- 08/2025: 2 upper pivot bars, 2 lower pivot bars 08/2025- Current: 2 upper pivot bars, 2 lower pivot bars	V615340	Vinyl Replacement Parts - Multi Brand	SW/SH/DH/ Misc Parts

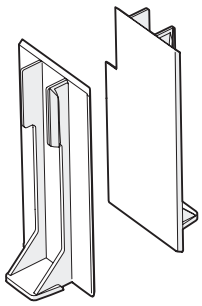
DH Upper Sash Stops



250 DH Upper and Lower Sash Stops Includes 1 LH and 1 RH Lower Sash Stop, 1 LH and 1 RH Upper Sash Stop	No Longer Available		



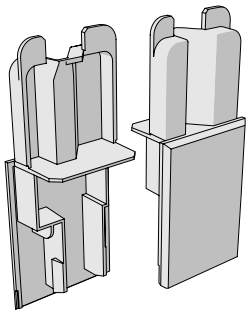
DH/SH Lower Sash Stops 10/2015 - Current



DH/SH Lower Sash Stop 01/2014 - 10/2015

250 DH/SH Sash Stop - Qty 2 01/2014 - 2016 Replace using the Balance Pocket Cover Set, see page V250DH - 5.			
- White	V985043		
- Almond	V985044		
- Fossil	V987536		
10/2015 - Current:			
- White	V985043		
- Almond	V985044		
- Fossil	V987536		

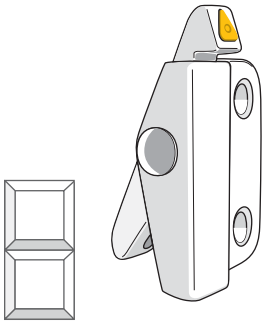
SH Lower Sash Stops 01/2014 - 2016



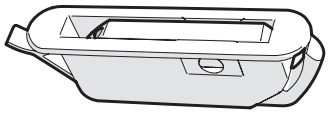
250 SH Sash Stop Includes 1 LH and 1 RH stop	No Longer Available		
01/2014 - 2016 Replace using the Balance Pocket Cover Set, see page V250DH - 5.			
2016 - Current:			
- White	V985045		
- Almond	V985046		
- Fossil	V987537		

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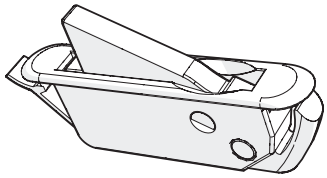
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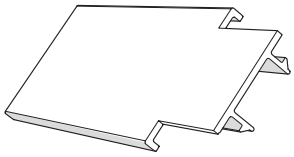
	Part Number	Catalog Category	Catalog Subcategory
Enc DH/250 SH WOCD Kit, –White 04/2014 - Current	01L40001	Vinyl Replacement Parts-Multi Brand	Window Opening Control Device Hardware



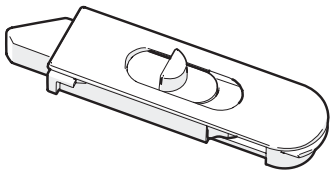
Enc (7/15-Cur) 250, 350 (04/14-Cur) DH WOCD (Window Opening Control Device) - White, Qty 2 - Almond, Qty 2 - Fossil, Qty 2 - White, Qty 20 - Almond, Qty 20 - Fossil, Qty 20 4/2014 - Current	 V985056 V985057 V987540 V986165 V986166 V987541	Vinyl Replacement Parts-Multi Brand	Window Opening Control Device /Vent Stop



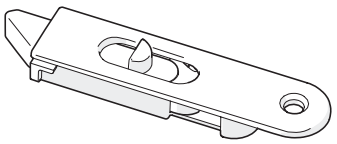
Enc (7/15-Cur), 250, 350 (4/14-Cur) DH Vent Stop - White, Qty 2 - Almond, Qty 2 - Fossil, Qty 2 - White, Qty 20 - Almond, Qty 20 - Fossil, Qty 20 4/2014 - Current	 V985058 V985059 V987479 V986163 V986164 V987480	Vinyl Replacement Parts - Multi Brand	Window Opening Control Device /Vent Stop



SH/DH Limited Opening Hardware - White - Almond - Fossil 2 pieces 60" long with installation screws 1/2014 - Current	 V985026 V985027 V987531	Pella 250 Series Vinyl	Miscellaneous Hardware



Enc, 250 SH/DH Std Performance Tilt Latch - White, Qty 2 - Almond, Qty 2 - Fossil, Qty 2 1/2014 - Current	 V615341 V615342 V987434	Vinyl Replacement Parts - Multi Brand	SW/SH/DH/ Misc Parts



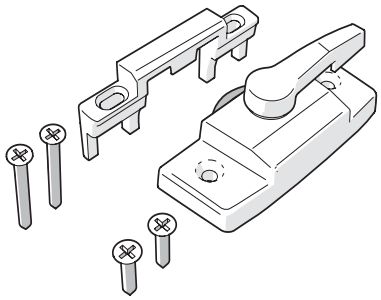
Enc, 250 SH/DH High Performance Tilt Latch - White, Qty 2 - Almond, Qty 2 - Fossil, Qty 2 Includes installation screws 1/2014 - Current	 V615353 V615354 V987435	Vinyl Replacement Parts - Multi Brand	SW/SH/DH/ Misc Parts



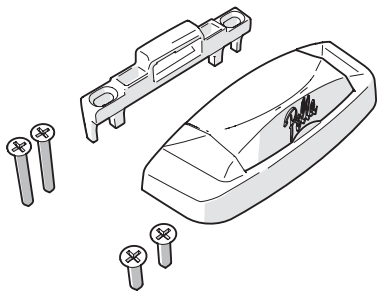
	Part Number	Catalog Category	Catalog Subcategory
PSE Exclusive Home Comfort Standard Performance Tilt Latch - White, Qty 2 - Almond, Qty 2 - Fossil, Qty 2 05/2020 - Current	 V988263 V988264 V988265	Pella 250 Series Vinyl	Miscellaneous Hardware

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	Part Number	Catalog Category	Catalog Subcategory
250 SH/DH/SW Cam Lock and Keeper w/screws- DH & SH use RH		Pella 250 Series Vinyl	Miscellaneous Hardware
- (RH) XO, White	V985036		
- (RH) XO, Almond	V985037		
- (RH) XO, Fossil	V987533		
10/2014 - Current			



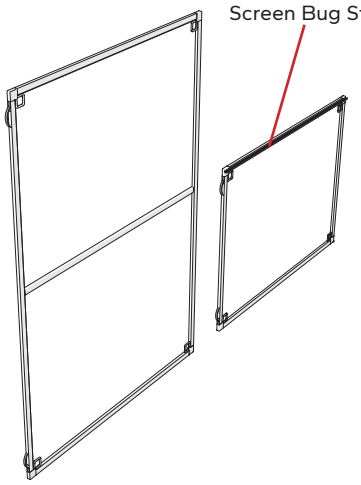
	Part Number	Catalog Category	Catalog Subcategory
Auto Lock and Keeper with screws		Pella 250 Series Vinyl	Miscellaneous Hardware
- White	V985040		
- Almond	V985041		
- Fossil	V987535		
01/2014 - Current			



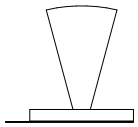
	Part Number	Catalog Category	Catalog Subcategory
PSE Exclusive Comfort Lock (Auto Lock) and Keeper with Screws		Pella 250 Series Vinyl	Miscellaneous Hardware
- White	V988258		
- Almond	V988259		
- Fossil	V988260		
- Satin Nickel	V988261		
- Oil-Rubbed Bronze	V988262		
05/2020 - Current			

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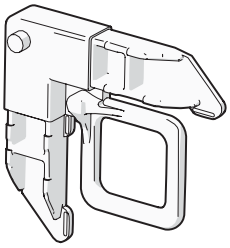
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	PQM location	Reqd. Info
Screen Assembly Complete assembled screen with screen cloth and all hardware installed. 1/2014 - Current	Screen Service Items	Frame Width, Frame Height, Frame color



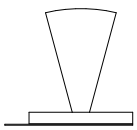
	Part Number	Catalog Category	Catalog Subcategory
250 Series Double Hung Half Screen Bugstrip 27" wide x .3" high pile black weatherstrip, adhesive backed with release paper 1/2014 - Current	V985719	Pella 250 Series Vinyl	Screen Parts



Screen Corner - White, Qty 4 - Almond, Qty 4 - Fossil, Qty 4 If color other than white, almond or fossil is needed, please order new screen. 1/2014 - Current	 V985049 V985050 V987539	Pella 250 Series Vinyl	Screen Parts



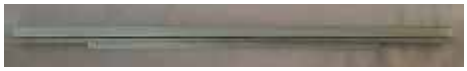
Screen Leaf Spring - Qty 4 1/2014 - Current	V985048	Pella 250 Series Vinyl	Screen Parts
Screen Cloth, Conventional Fiberglass - 48" x 100 ft 1992 - 01/2010	1315A048	Screeen Hardware and Parts	Screen Cloth and Spline
Black Screen Spline (100 ft. roll) 1992 – Current	06F10001	Screeen Hardware and Parts	Screen Cloth and Spline



Enc, 250, 350 Screen Bugstrip, 50" White, .27" wide x .3" high pile weatherstrip, adhesive backed with release paper 1/2014 - Current	V981073	Vinyl Replacement Parts - Multi Brand	Miscellaneous Parts

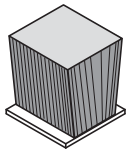
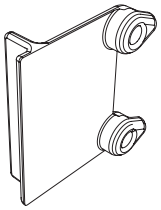
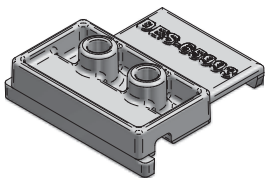
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		PQM location	Reqd. Info
	Window Screen Only Includes full screen assembly package for new installation 2022 - Current	Screen Service Items	Frame Width, Frame Height, Glazing configuration, color
 Lower Strike  Screen Retainer  Glazing Bead  Upper Control Bar  Upper Strike	Hidden Screen Accessory Lineal Assembly Includes the following per unit type: **SH:** Lower Strike, Screen retainers and Glazing beads **DH Lower:** Lower Strike **DH Upper:** Upper Strike 2022 - Current	Screen Service Items	Frame Width, Frame Height, Glazing configuration, color
 Upper Control Bar  Lower Control Bar	Hidden Screen Cartridge Assembly Includes the following per unit type: **SH/DH Lower:** Lower Control Bar **DH Upper:** Upper Control Bar 2022 - Current	Screen Service Items	Frame Width, Frame Height, Glazing configuration, color
 Checkrail Bristle Strip	Hidden Screen Checkrail Bristle Strip 2022 - Current	Screen Service Items	Frame Width, Frame Height, Glazing configuration, color

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	Part Number	Catalog Category	Catalog Subcategory
 DH Cord Terminal			
DH Cord Terminal		Pella 250 Series Vinyl	Screen Parts
- Qty 4	V988808		
- Qty 50	V988807		
2022 - Current			
 SH/SW Cord Terminal			
SH/SW Cord Terminal		Pella 250 Series Vinyl	Screen Parts
- Qty 2	V988811		
- Qty 50	V988810		
2022 - Current			
 End Cap Mohair Pads			
End Cap Mohair Pads		Pella 250 Series Vinyl	Screen Parts
- Qty 2	V988814		
- Qty 50	V988813		
2022 - Current SW			
 SW Sash Hook			
SW Sash Hook (2)	V988816	Pella 250 Series Vinyl	Screen Parts
2022 - Current			
 SW Retrofit Sash Hook Jig			
SW Retrofit Sash Hook Jig	V988817	Pella 250 Series Vinyl	Screen Parts
2022 - Current			