Pella Service Parts Catalog

Vinyl Windows and Doors by Pella®
Hung Windows

2003 - Current

Contents

Double-Hung Window Overview (East Region Only)
Replacement Frame DH Window 2003 - Current 2
New Construction DH Window 2003 - Current 3

Single-Hung Window Overview
New Construction SH Window East 2003 - Current. 4
New Construction SH Window West 2003 - Current 5

Frame
Weep Slot Cover Service Package 6
DH Head Repair Service Package. 6
Drywall Pass Thru Service Parts Package 6
Drywall Pass Thru Snap Cap 6
Jamb Adjuster. 7
Sash Balance. 7
Balance Pocket Cover Set 8
Jamb Weatherstrip Service Kit 8
Weatherstrip Packages 8
Lower Balance Pocket Plug 8

Sash
Glazing Tape 9
Setting Blocks. 9
High Performance Dust Plug 9
Replacement Glass and Sash 9
Glazing Beads. 9

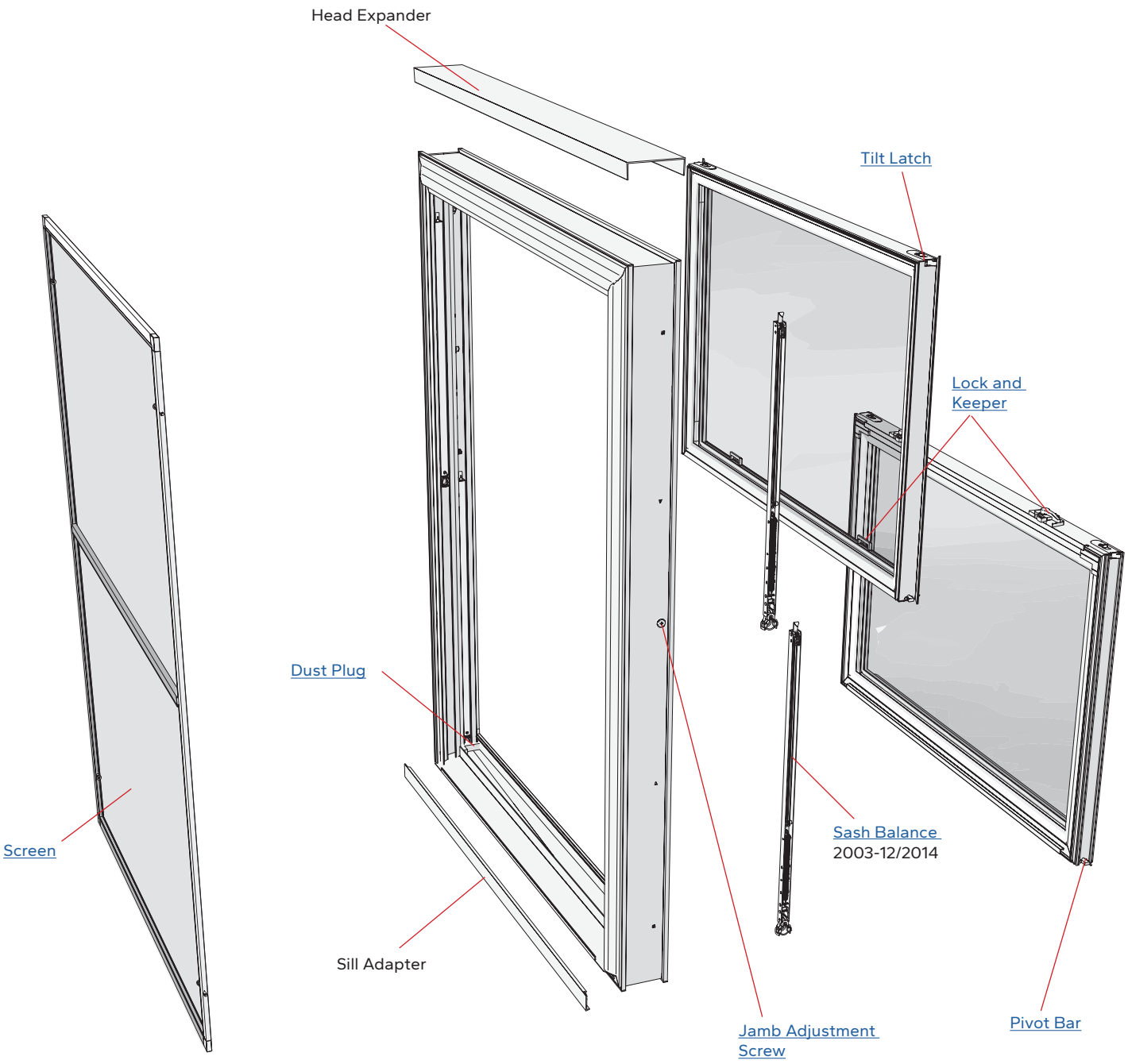
Hardware
Sash Cam 10
Take Out Clip. 10
Sash lift Handle. 10
Tilt Latch. 10
Pivot Bar 10
Autolock. 11
Autolock Package 11
Lock and Keeper Assembly 12
Vent Stops 13
Upper Vent Stop. 13
Upper Sash Stop 13
Vent Stops 13
Sash Stops. 14
Window Opening Control Device 15
Jamb Adapter. 15
Limited Opening/Limited Travel Package. 15

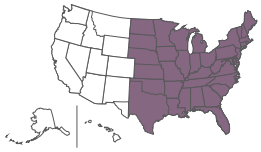
Screens
Bugstrip 16
Screen Spring 16
Screen Pull Tabs 16
Screen Cloth 16
Screen Spline. 16

Rev. 09/17/2025

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



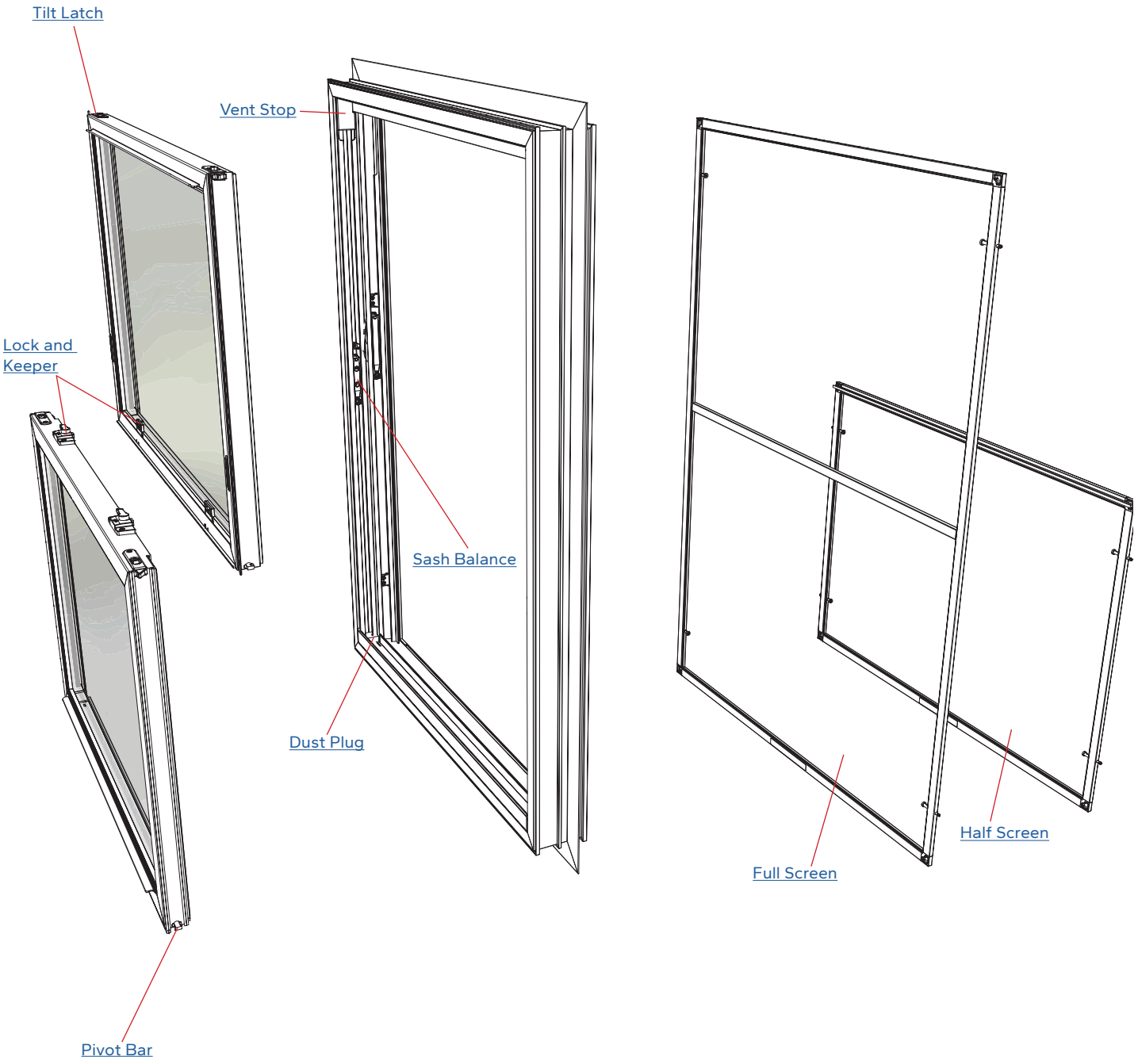


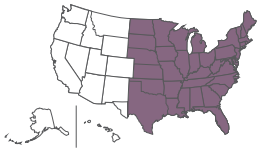
East Region Only

Replacement Frame Double-Hung Window
(East Region Only)
2003 - 12/2014

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



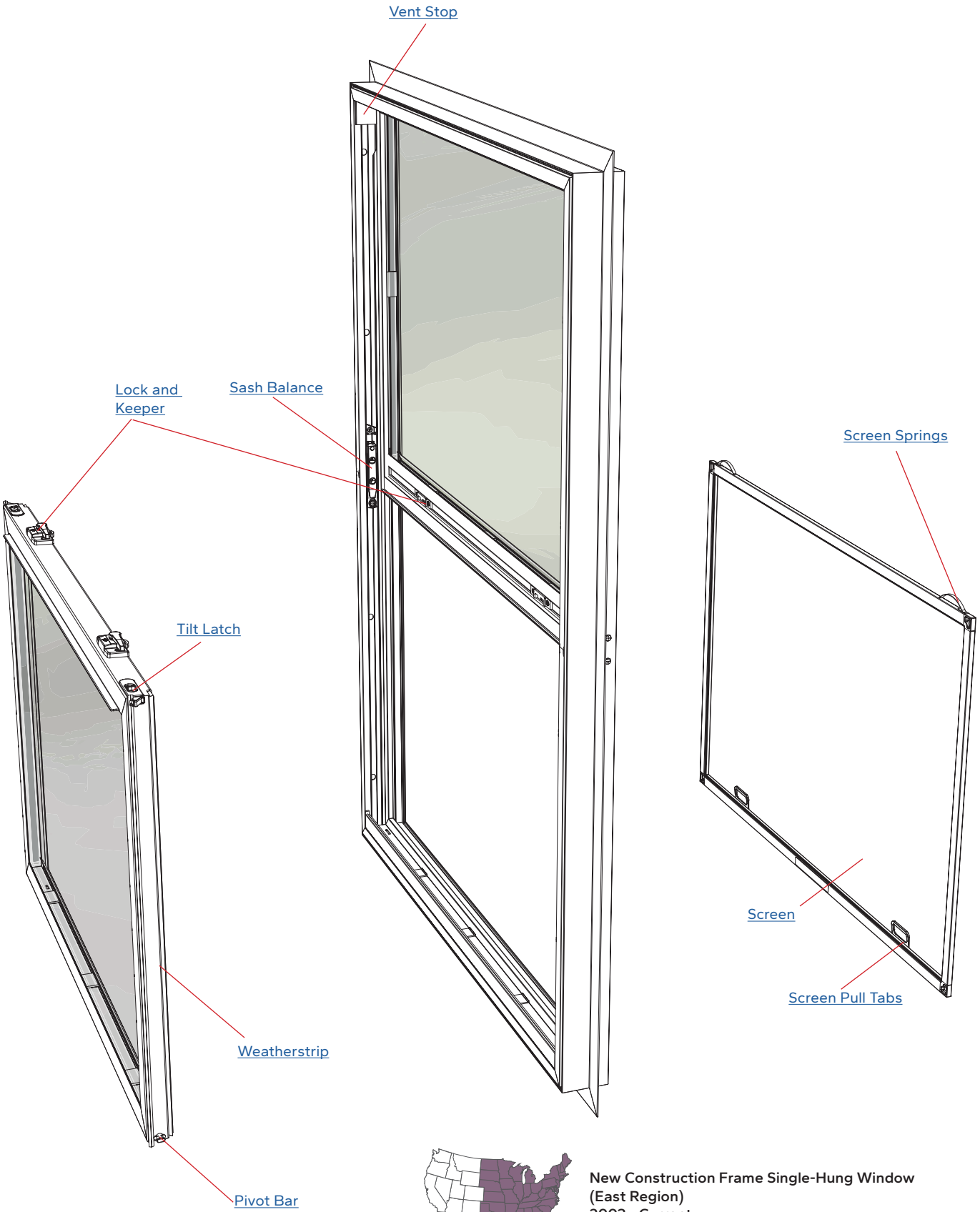


East Region Only

New Construction Double-Hung Window
(East Region Only)
2003 - Current

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index

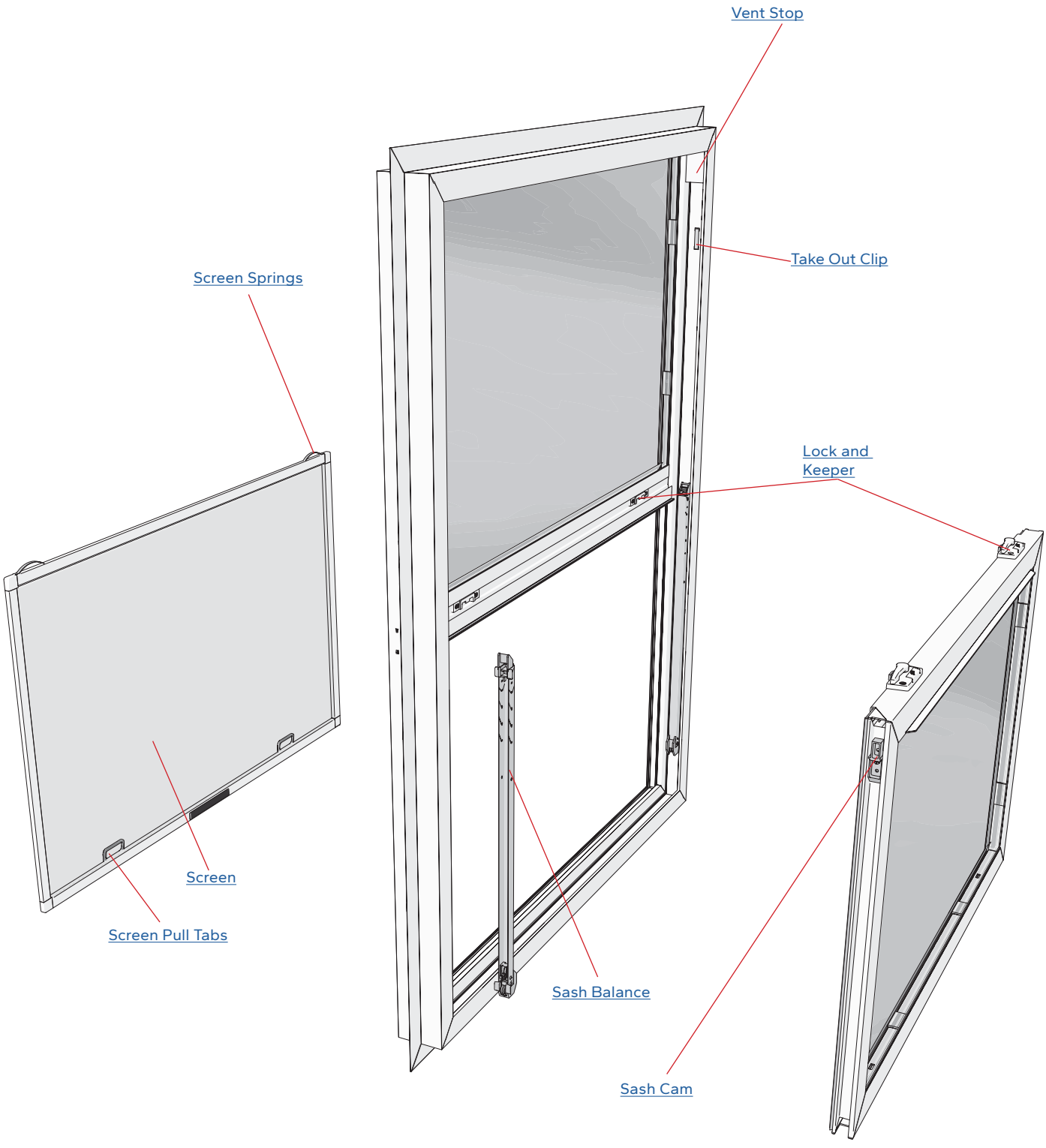


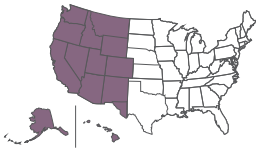
East Region Only

New Construction Frame Single-Hung Window
(East Region)
2003 - Current

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index





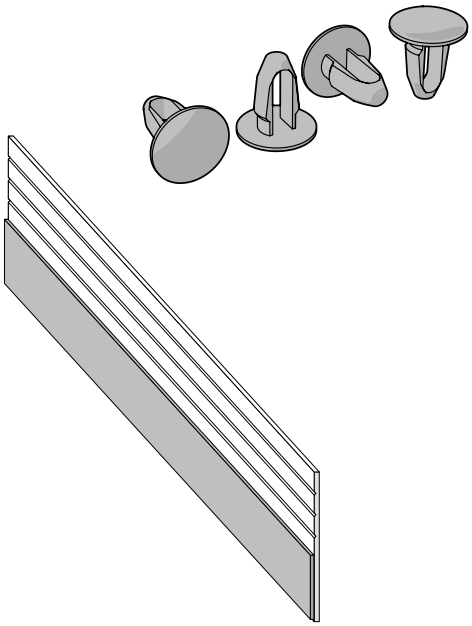
West Region Only

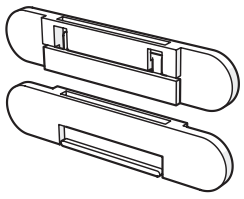
New Construction Single-Hung Window
(West Region)
2003 - Current

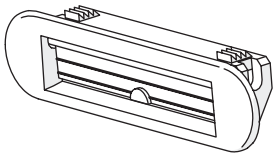
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index

	PQM location	Reqd. Info
Drywall Pass Thru Service Parts Package Includes 2 Meetrail Attachment Clips, 2 ADH Foam pads, 2 Jamb setting blocks and instructions 2003 - Current	Frame Service Item	Frame Width, Color
Drywall Pass Thru Service Parts Package Includes 2 Meetrail Attachment Clips, 2 ADH Foam pads, 2 Jamb setting blocks and instructions 2003 - Current	Frame Service Item	Frame Width, Color



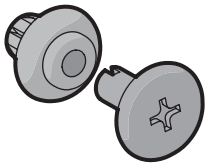




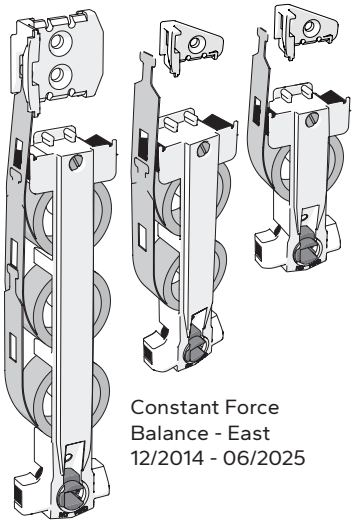
	Part Number	Catalog Category	Catalog Subcategory
Drywall Pass Thru Snap Cap (Qty 4) 2006 - Current	V784266	Screws / Plugs / Caps / Misc	
Double Hung Head Repair Service Package (Head Expander) –Almond, Qty 2 –White, Qty 2 –Fossil, Qty 2 05/2008 - Current	 V980836 V980835 V987520	Installation Accessories	Head Drip Cap / Flashing
Weep Slot Cover Service Package –Almond, Pkg-10 –White, Pkg-10 09/2010 - Current	 V980934 V980933	Frame Parts	Weep Cover / Hood
Weep Slot Cover Service Package –Almond, Pkg-10 –White, Pkg-10 09/2010 - Current	 980934 980933	Frame Parts	Weep Cover / Hood
Enc/250 Weep Cover –Almond, Qty 10 –White, Qty 10 –Fossil, Qty 10 09/2010 - Current	 V982102 V982101 V986916	Frame Parts	Weep Cover / Hood

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



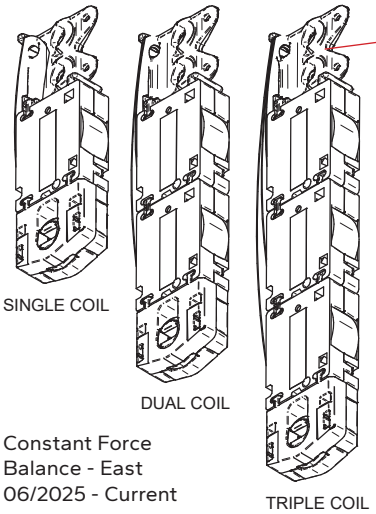
	Part Number	Catalog Category	Catalog Subcategory
Enc/250 Jamb Adjuster Qty 2 2004 - Current	V615615	Frame Parts	Jamb Adjusters



Constant Force Balance - East
12/2014 - 06/2025

	Part Number	Catalog Category
Constant Force Sash Balance 12/2014 - 06/2025 (No Longer Available)	V9859--	Balances
06/2025 - Current Replaces previous vintage	V9898-- V9902--	

Changing to the newer design balance requires replacing sash pivot bars to latest vintage.

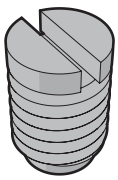


Constant Force Balance - East
06/2025 - Current

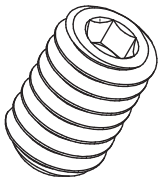
All replacement balances include a two hole mounting clip, including instances where the factory installed balance has a single hole mounting clip. Replacement parts may appear slightly different than original factory parts.
See service instructions for details.

Constant Force Balance - East 06/2025 - Current

BUFFERED SASH WEIGHT (LBS.)				SERVICE BALANCE PART NO.
>	0	≤	6.999	V989812
>	6.999	≤	8.999	V989813
>	8.999	≤	10.999	V989814
>	10.999	≤	12.999	V989815
>	12.999	≤	14.999	V989816
>	14.999	≤	16.999	V989817
>	16.999	≤	18.999	V989818
>	18.999	≤	20.999	V989819
>	20.999	≤	22.999	V989820
>	22.999	≤	24.999	V989821
>	24.999	≤	26.999	V989822
>	26.999	≤	28.999	V989823
>	28.999	≤	30.999	V989824
>	30.999	≤	32.999	V989825
>	32.999	≤	34.999	V989826
>	34.999	≤	36.999	V989827
>	36.999	≤	38.999	V989828
>	38.999	≤	40.999	V989829
>	40.999	≤	42.999	V989830
>	42.999	≤	44.999	V989831
>	44.999	≤	46.999	V989832
>	46.999	≤	48.999	V989833
>	48.999	≤	50.999	V989834
>	50.999	≤	52.999	V989835
>	52.999	≤	54.999	V989837
>	54.999	≤	56.999	V989838
>	56.999	≤	58.999	V990206
>	58.999	≤	60.999	V990207

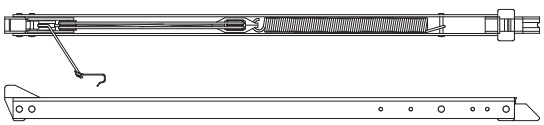


Balance Friction Screw
01/2014 - 06/2025



Balance Friction Screw
06/2025 - Current

	Part Number	Catalog Category
Balance Friction Screw –Qty 50 (25 of each vintage) Adjusts balance speed/assistance when opening/closing the sash. See service instructions to determine which part to use. 01/2014 - 06/2025 (Qty. 25) 06/2025 - Current (Qty. 25)	V985576	Screws / Plugs / Caps / Misc

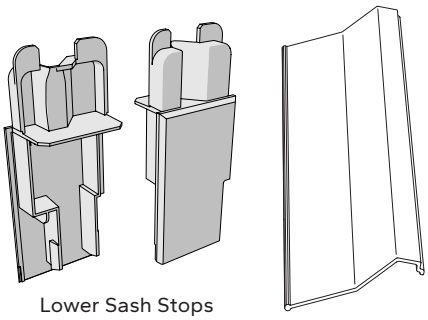


Sash Balance
- West 2004 - Current
- East 2002 - 11/2014

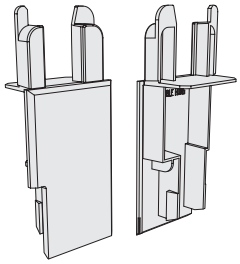
	Part Number	Catalog Category
Encompass SH/DH Block and Tackle Sash Balance (pkg. 2) 2002 - 11/2014	V6155--	Balances
Sash Balance (Pkg 2) 2004 - Current	4002--	Balances

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



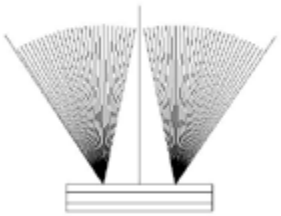
Lower Sash Stops



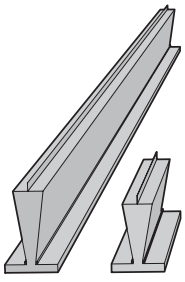
Upper Sash Stops

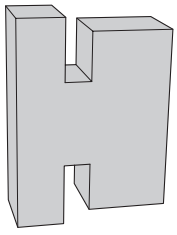
	PQM location	Reqd. Info
Balance Pocket Cover Set (150 Series) -Includes a set of 2 balance pocket covers, LH and RH Lower Sash Stops, and LH and RH Upper Sash Stops. Balance pocket covers will need trimmed to size. Sash stops replace all earlier vintage stops. 02/2020 - Current	Frame Service Items	Frame Height, Interior Color

	Part Number	Catalog Category	Catalog Subcategory
Jamb Weatherstrip Service Kit Includes pile weatherstrip- 4 40" lineals, 2 liner sheets of lower balance pocket plugs (V615603) and 2 sheets of lower balance plugs (V985787), 8 installation hole plugs (V985798) and 4 dust plugs (two left, two right, V980098) 2006 - Current	V782845	Weatherstrip / Gasket / Mohair	
SH Weatherstrip Pkg Package includes 384" of tri-fin weatherstrip (V981441) 2003 - Current	V615343	Weatherstrip / Gasket / Mohair	
SH Weatherstrip Pkg Package includes 384" of tri-fin weatherstrip (V981441) 2003 - Current	615343	Weatherstrip / Gasket / Mohair	
DH Weatherstrip Pkg Package includes lineal of mohair/pile weatherstrip with clear fin (V940253, V615037) and foam filled weatherstrip (V614084) 2003 - Current	V615355	Weatherstrip / Gasket / Mohair	
DH Lower Balance Pocket Plug (2) 2004 - Current	V615614	Screws / Plugs / Caps / Misc	



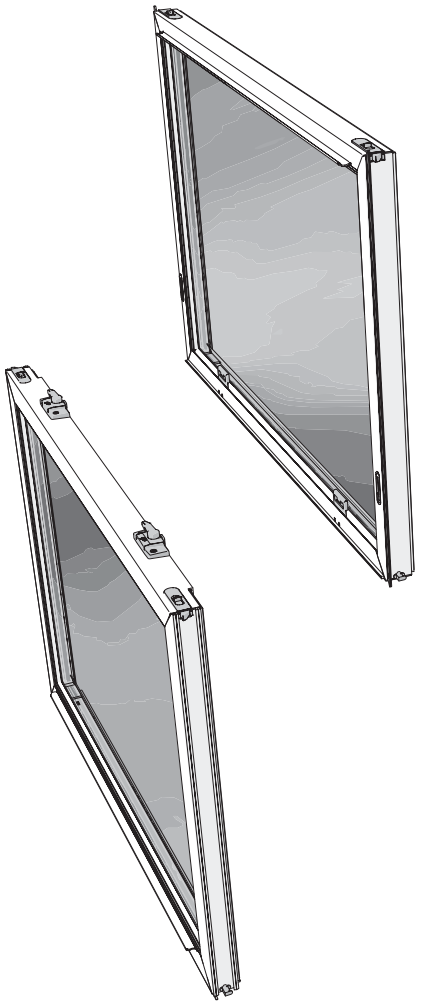
V981441
384"





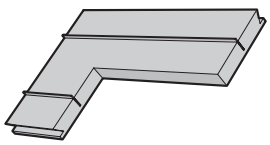
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



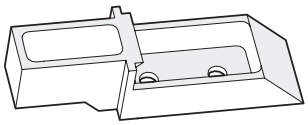
	PQM location	Reqd. Info
Sash Only 2003 - Current Note: Single-Hung replacement sash shipped with pivot bars NOT installed. Pivot bars shipped loose with sash and must be installed in the field.	Sash/Panel Service Items	Configuration, color, glazing type, Frame Width, Frame Height, Foam
Glass Note: Glazing tape is required to re-glaze any sash. Replacement of setting blocks and glazing bead may also be required. 2003 - Current	Sash/Panel Service Items	Configuration, color, glazing type, Frame Width, Frame Height, Foam
Glazing Bead Set - 1 set 2003 - Current	Sash/Panel Service Items	Configuration, color, glazing type, Frame Width, Frame Height

	Part Number	Catalog Category	Catalog Subcategory
Enc/250 Glazing Tape –25 Ft Roll –50 Ft Roll 2003 - Current	 V615336 V980186	Sash/Panel Parts	Glazing Tape
Glazing Tape, 25 ft Roll Service Package 2003 - Current	615336	Sash/Panel Parts	Glazing Tape
Glazing Tape, 1/16" x 1/2" 185 ft Roll Service Package 2003 - Current	V980980	Sash/Panel Parts	Glazing Tape
SW/SH IG Setting Blocks 2003 - Current	V615330	Sash/Panel Parts	Blocks / Breathers / Spacers
SW/SH/DH IG Setting Block 2003 - Current	615330	Sash/Panel Parts	Blocks / Breathers / Spacers
Enc/250 High Performance Dust Plug, Qty 2 Each set contains both Left and Right plugs 'L' shaped Pile weatherstrip pad with clear fins. Self-adhesive on backing paper. 01/2014 - Current	V980013	Frame Parts	Jamb / Dust Plugs

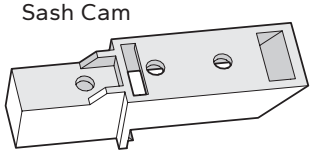


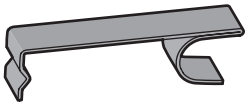
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

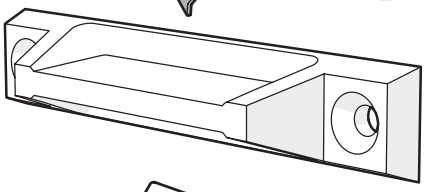
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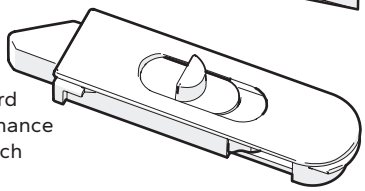


Sash Cam

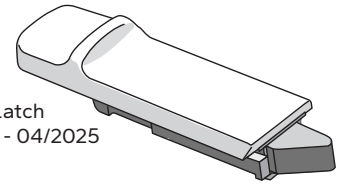




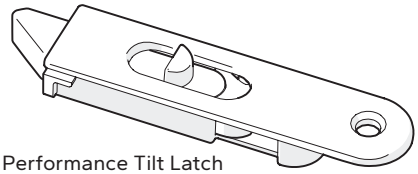




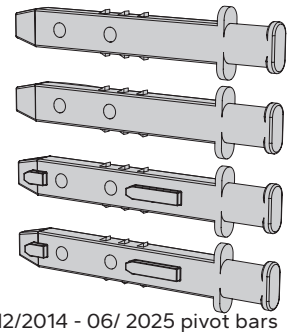
Standard Performance Tilt Latch



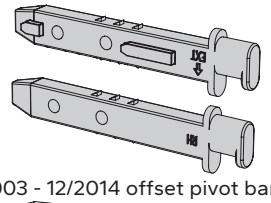
150 Tilt Latch
02/2020 - 04/2025



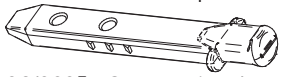
High Performance Tilt Latch



12/2014 - 06/ 2025 pivot bars



2003 - 12/2014 offset pivot bars

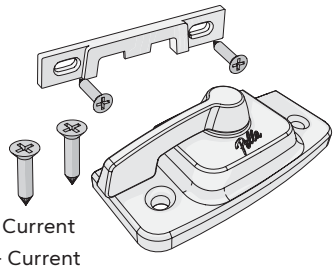


06/2025 - Current pivot bar

	Part Number	Catalog Category	Catalog Subcategory
SH/GW Sash Cam and Screw –2 Sash cams with screws 2003 - Current	400208	Sash/Panel parts	Cam-Action Lock
Vinyl West SH Sash Cam/Shim Package –2 Sash cams with screws, 10 shims 2003 - Current	V984253	Sash/Panel parts	Cam-Action Lock
SH Take Out Clip 2003 - Current	400209	Sash/Panel parts	Tilt Latches / Pins
SH Sash lift handle w/screws –Almond –White 2003 - Current	 400211 400210	Sash/Panel parts	Sash Lifts / Covers / Operators
150, Enc, 250 SH/DH Std Performance Tilt Latch –Almond, Qty 2 (1 left, 1 right) –White, Qty 2 (1 left, 1 right) –Fossil, Qty 2 (1 left, 1 right) 2003 - Current	 V615342 V615341 V987434	Sash/Panel parts	Tilt Latches / Pins
150 Series Tilt Latch Qty 2 (1 left, 1 right) –Almond –White –Fossil Used on complete units from 02/2020 - 04/2025 Replace with Standard perf. Tilt Latch listed above.	No Longer Available (V988693) (V988475) (V988694)	Sash/Panel parts	Tilt Latches / Pins
150, Enc, 250 SH/DH High Performance Tilt Latch, Includes installation Screws –Almond, Qty 4 (Std Perf - 1 left, 1 right, High Perf - 1 left, 1 right) –White, Qty 4 (Std Perf - 1 left, 1 right, High Perf - 1 left, 1 right) –Fossil, Qty 4, (Std Perf - 1 left, 1 right, High Perf - 1 left, 1 right) 2003 - Current	 V615354 V615353 V987435	Sash/Panel parts	Tilt Latches / Pins
DH/SH Pivot Bar Kit Includes instructions Replaces earlier vintages, see service instructions to determine which parts to use. Vintage of sash balance needs to match pivot bars to function properly. Qty- 10 2003 - 12/2014: 2 offset pivot bars (1 left, 1 right) 12/2014 - 06/ 2025: 2 upper pivot bars, 2 lower pivot bars 06/2025 - Current: 2 upper pivot bars, 2 lower pivot bars	V985965	Sash/Panel parts	Pivot Bars

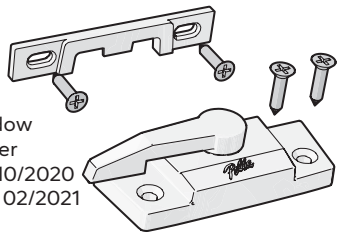
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



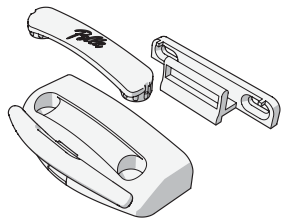
East: 10/2020 - Current
West: 02/2021 - Current

	Part Number	Catalog Category	Catalog Subcategory
SW/SH Window Lock & Keeper Ass (Qty 2)		Window Hardware	Cam-Action Lock
–SW OX Almond	V988691		
–SW/SH, RH XO Almond	V988688		
–SW OX White	V988690		
–SW/SH, RH XO White	V988687		
–SW OX Fossil	V988692		
–SW/SH, RH XO Fossil	V988689		
10/2020 - Current			
SW/SH Window Lock & Keeper Ass (Qty 2)		Window Hardware	Cam-Action Lock
–SW OX Almond	988691		
–SW/SH, RH XO Almond	988688		
–SW OX White	988690		
–SW/SH, RH XO White	988687		
–SW OX Fossil	988692		
–SW/SH, RH XO Fossil	988689		
02/2021 - Current			



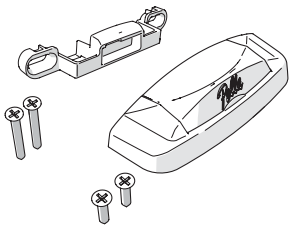
SW/SH Window
Lock & Keeper
East 2003 - 10/2020
West 2003 - 02/2021

SW/SH Window Lock & Keeper Ass	No Longer Available		
–SW OX Almond			
–SW/SH, RH XO Almond			
–SW OX White			
–SW/SH, RH XO White			
–SW OX Fossil			
–SW/SH, RH XO Fossil			
2003 - 10/2020			
SW/SH Window Lock & Keeper Ass			
–SW OX Almond	No Longer Available		
–SW/SH, RH XO Almond			
–SW OX White			
–SW/SH, RH XO White			
–SW OX Fossil			
–SW/SH, RH XO Fossil			
2003 - 02/2021			



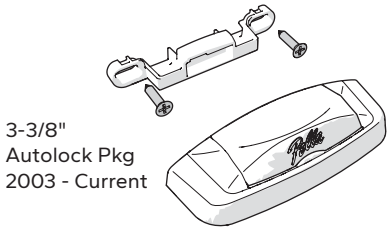
20/25 Series
AutoLock SW/
SH (West Only)
Pre 12/2010

20/25 Series AutoLock SW/SH Orig (Pre 12/2010)			
–Almond	No Longer Available		
–White			
2003 - 12/2010			



2-11/16"
Autolock Pkg
2003 - Current

10/20 Series SH/SW (2 11/16") Autolock Pkg Assembly		Window Hardware	AutoLock
–Almond	981767		
–White	981765		
–Fossil	987522		
2003 - Current			

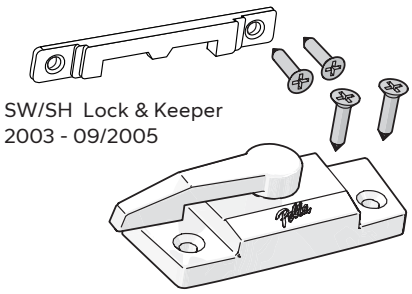


3-3/8"
Autolock Pkg
2003 - Current

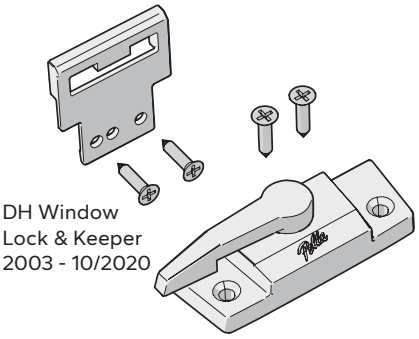
20/25 Series SH/SW (3 3/8") Autolock Pkg Assembly		Window Hardware	AutoLock
–Almond	981770		
–White	981769		
2003 - Current			

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

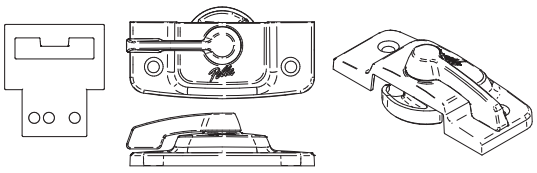
index



SW/SH Lock & Keeper
2003 - 09/2005



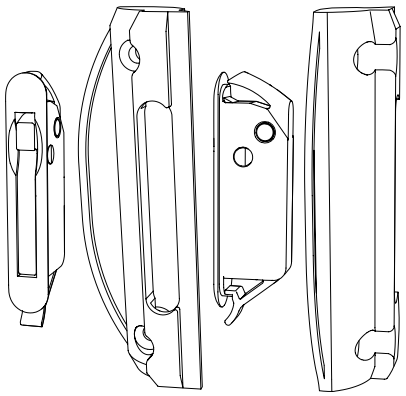
DH Window
Lock & Keeper
2003 - 10/2020



	Part Number	Catalog Category	Catalog Subcategory
Service Pkg (Pella) SW/SH Lock & Keeper Assy –(LH, OX), Almond –(RH, XO), Almond –(LH, OX), White –(RH, XO), White 2003 - 09/2005	No Longer Available		
Service Pkg (Pella) SW/SH Lock & Keeper Assy –(LH, OX), Almond –(RH, XO), Almond –(LH, OX), White –(RH, XO), White 2003 - 09/2005	No Longer Available		
DH Window Lock & Keeper Assy –RH, Almond –RH, White –RH, Fossil 2003 - 10/2020	No Longer Available		
150, Enc DH Lock and Keeper Assy, Qty 2 –Almond –White –Fossil 02/2020 - Current Replaces Earlier Vintages	 V988685 V988474 V988686	Window Hardware	Cam-Action Lock

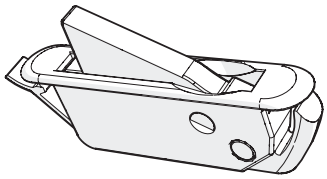
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



Enc SH Vent Stop with Jamb Adapter	V986206	Sash/Panel Parts	Vent Stops
–Almond, Pkg 2	V986208		
–Almond, Pkg 20	V986205		
–White, Pkg 2	V986207		
–White, Pkg 20	V987481		
–Fossil, Pkg 2	V987482		
–Fossil, Pkg 20			

07/2015 - Current



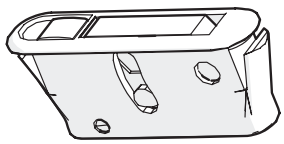
Enc (7/15 - Cur), 250, 350 (4/14 - Cur) DH Vent Stop		Sash/Panel Parts	Vent Stops
–Almond, Qty 2	V985059		
–Almond, Qty 20	V986164		
–White, Qty 2	V985058		
–White, Qty 20	V986163		
–Fossil, Qty 2	V987479		
–Fossil, Qty 20	V987480		

04/2014 - Current



DH Upper Vent Stop (pre 5/07) — No Longer Available
–Almond
–White

2003 - 05/2007
Replace with 05/2007 - 06/2015 stops

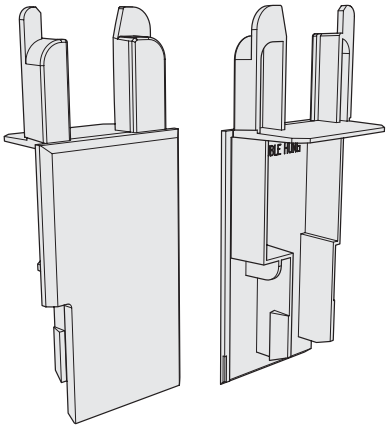


DH Upper Vent Stop		Sash/Panel Parts	Vent Stops
–Almond, Qty 2	V784721		
–Almond, Qty 20	V784797		
–White, Qty 2	V784720		
–White, Qty 20	V784796		

05/2007 - 06/2015

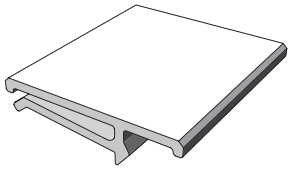
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

index



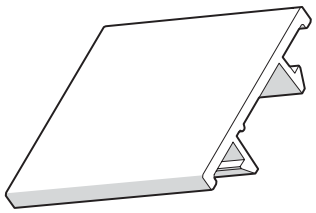
Encompass DH Sash Stop
2016 - Current

	Part Number	Catalog Category	Catalog Subcategory
Encompass DH Sash Stop		Sash/Panel Parts	Sash Stops / Sash Straps
–Almond	V986352		
–White	V986351		
–Fossil	V987538		
2016 - Current			



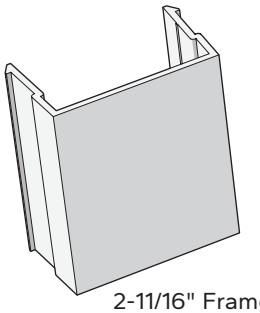
Encompass SH Sash Stop
12/2014 - Current

Encompass SH Sash Stop		Sash/Panel Parts	Sash Stops / Sash Straps
–Almond	V985985		
–White	V985984		
–Fossil	V987447		
12/2014 - Current			

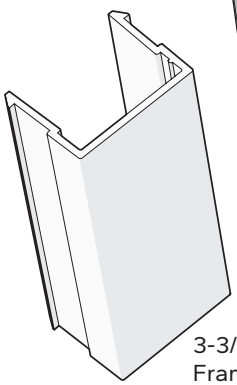


Enc SH Sash Stop (Pre Dec 2014)
2002 - 11/2014

Encompass SH Sash Stop (Pre Dec 2014) (equal vent) 2-11/16" Frame		Sash/Panel Parts	Sash Stops / Sash Straps
–Almond	V784393		
–White	V784392		
2002 - 11/2014			
Enc SH Sash Stop (Pre Dec 2014) Qty-2		Sash/Panel Parts	Sash Stops / Sash Straps
–Almond (2-11/16" Frame)	980283		
–Almond (3-3/8" Frame)	980305		
–White (2-11/16" Frame)	980282		
–White (3-3/8" Frame)	980304		
–Fossil	987449		
2003 - Current (Current for West products, ignore PQM naming)			



2-11/16" Frame

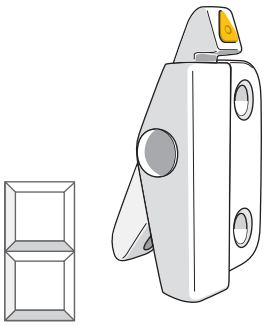


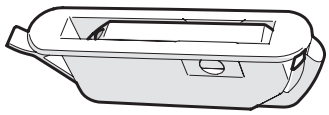
3-3/8" Frame

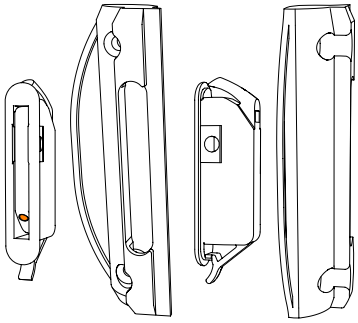
	PQM location	Reqd. Info
SH Vent Stop (Non-half-vent), 2-11/16" Frame	Frame	Vent Height, color
08/2014 - Current		
SH Vent Stop (Non-half-vent), 3-3/8" Frame	Frame	Vent Height, color
08/2014 - Current		

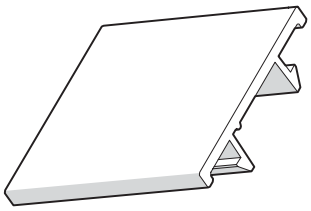
Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

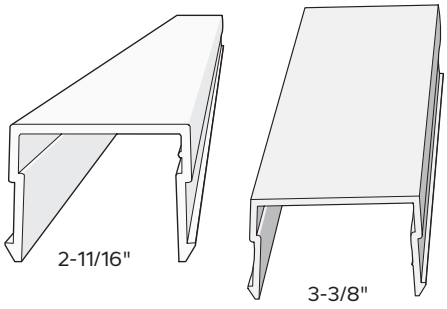
index







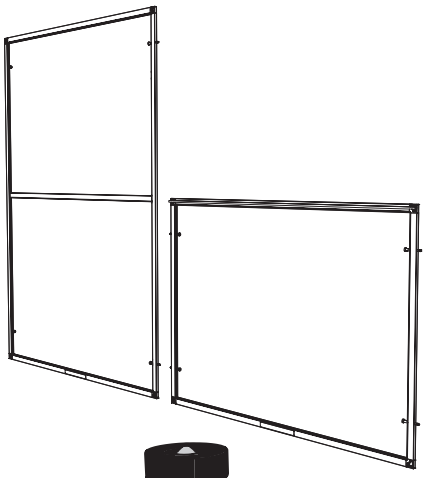


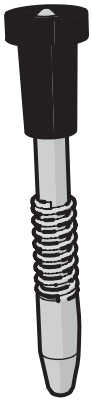


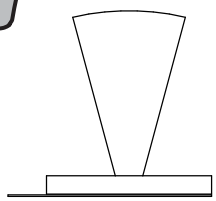
	Part Number	Catalog Category	Catalog Subcategory
Encompass Single Hung WOCD Kit, –White 04/2014 - Current	01L30001	Sash/Panel Parts	WOCD / Limited Opening / Egress
Enc DH/250 SH WOCD Kit, –White 04/2014 - Current	01L40001	Sash/Panel Parts	WOCD / Limited Opening / Egress
Enc (7/15 - Cur) 250, 350 (04/14 - Cur) DH WOCD (Window Opening Control Device) –Almond, Qty 2 –Almond, Qty 20 –White, Qty 2 –White, Qty 20 –Fossil, Qty 2 –Fossil, Qty 20 04/2014 - Current	 V985057 V986166 V985056 V986165 V987540 V987541	Sash/Panel Parts	WOCD / Limited Opening / Egress
Enc SH WOCD with Jamb Adapter –Almond, Qty 2 –Almond, Qty 20 –White, Qty 2 –White, Qty 20 –Fossil, Qty 2 –Fossil, Qty 20 07/2015 - Current	 V986193 V986202 V986192 V986201 V987542 V987543	Sash/Panel Parts	WOCD / Limited Opening / Egress
Encompass DH Limited Opening Hardware –Almond –White –Fossil 09/2002 - 12/2015	 061D0001 061D0000 061D0015	Sash/Panel Parts	WOCD / Limited Opening / Egress
ENC SH Limited Opening Hardware –Almond –White –Fossil 12/2014 - Current	 061D0007 061D0006 061D0014	Sash/Panel Parts	WOCD / Limited Opening / Egress
ENC SH Limited Opening Hardware –Almond –White 2002 - 11/2014	 061D0009 061D0008	Sash/Panel Parts	WOCD / Limited Opening / Egress
Encompass West SH, Limited Opening Hardware –Almond 2-11/16" (1) –Almond 3-3/8" (1) –White 2-11/16" (1) –White 3-3/8" (1) –Fossil 2-11/16" (1) 2003 - Current	 061A0001 061H0001 061A0000 061H0000 061A0006	Sash/Panel Parts	WOCD / Limited Opening / Egress

Vinyl Windows and Doors Manufactured by Pella®
Hung Window, 2003 - Current

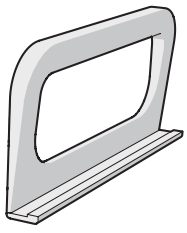
index











	PQM location	Reqd. Info	
Screen	Screen Service Items		

	Part Number	Catalog Category	Catalog Subcategory
Flange Screen Plungers, Qty 10 11/2014 - 04/2025	V980821	Screen Parts	Springs/ Plungers
Flange Screen Plungers, Qty 10 11/2014 - 04/2025	980821	Screen Parts	Springs/ Plungers
Enc, 250, 350 Screen Bugstrip, 50" White, .27" wide x .3" high pile weather strip, adhesive backed with release paper 01/2014 - Current Used on complete units form 02/2020 - 04/2025	V981073	Screen Parts	Springs/ Plungers
Screen Springs 06/2003 - Current	980278	Screen Parts	Springs/ Plungers
Screen Pull Tabs 2003 - Current Used on complete units form 02/2020 - 04/2025	V980281	Screen Parts	Pull Tabs
Screen Pull Tabs 2003 - Current Used on complete units form 02/2020 - 04/2025	980281	Screen Parts	Pull Tabs
Screen Cloth, Conventional Fiberglass –48"x 100 ft 1992 – Current	1315A048	Screen Parts	Screen Cloth
Black Screen Spline (100 ft. roll) 1992 – Current Used on complete units form 02/2020 - 04/2025	06F10001	Screen Parts	Screen Cloth